SUBMISSION GUIDELINES
2020

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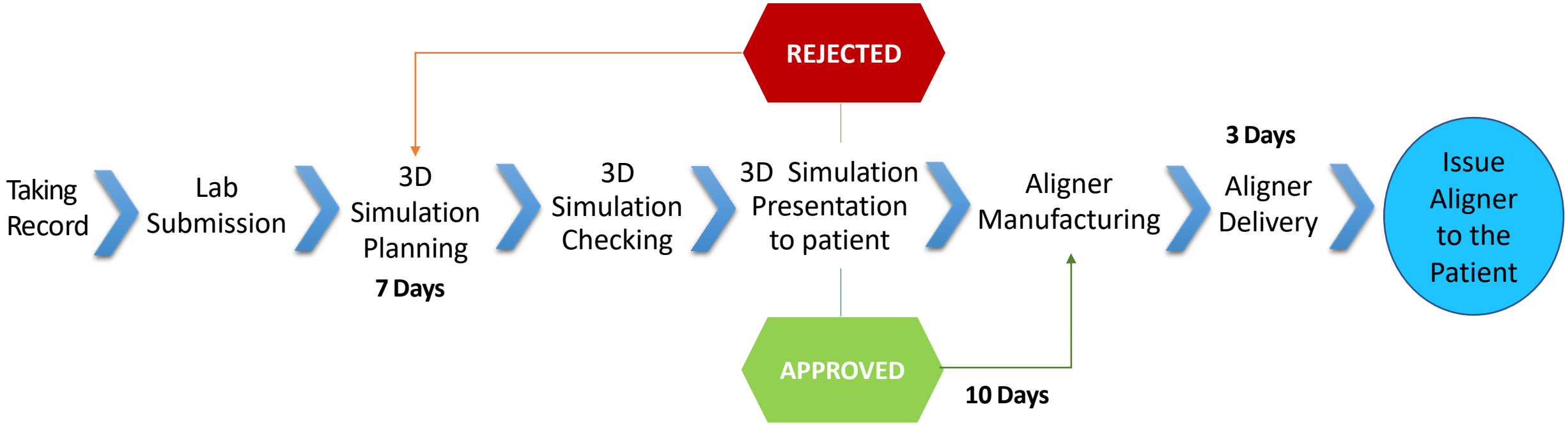
Timeline of OEM Process



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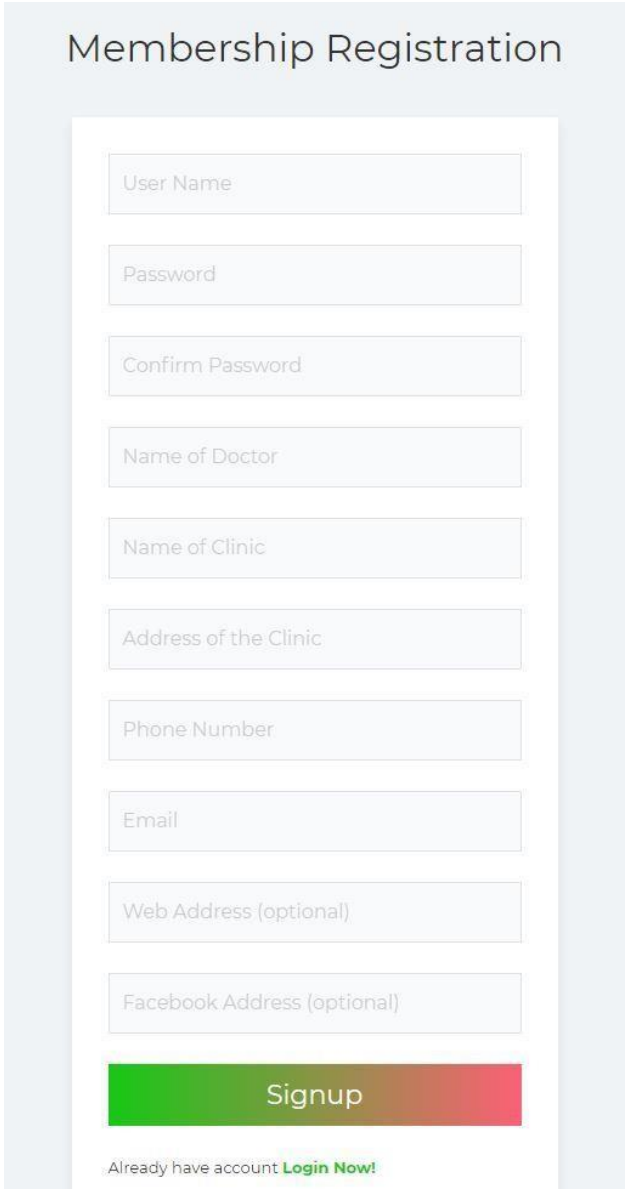
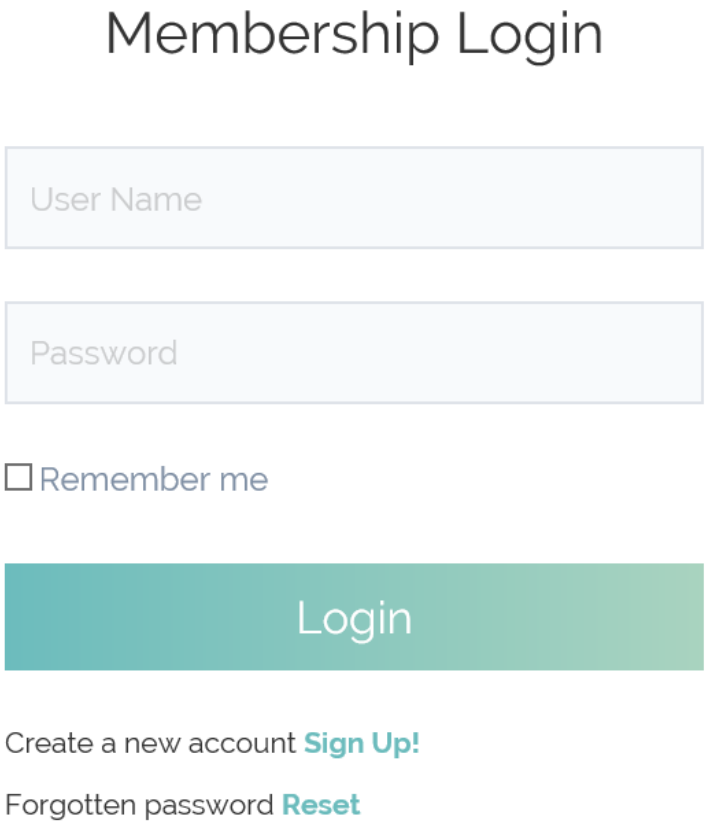
Whitesmile Clear Submission Guidelines

Lab Submission Process

1. Go to http://whitesmileclear.com
2. Click “For Doctors > Doctor Login”





3. The first time user needs to “Sign Up” and inform your sales representative or contact hotline(info@whitesmileclear.com or +60 13-906 3378) for approval

4. Once it is approved, you can “Login”

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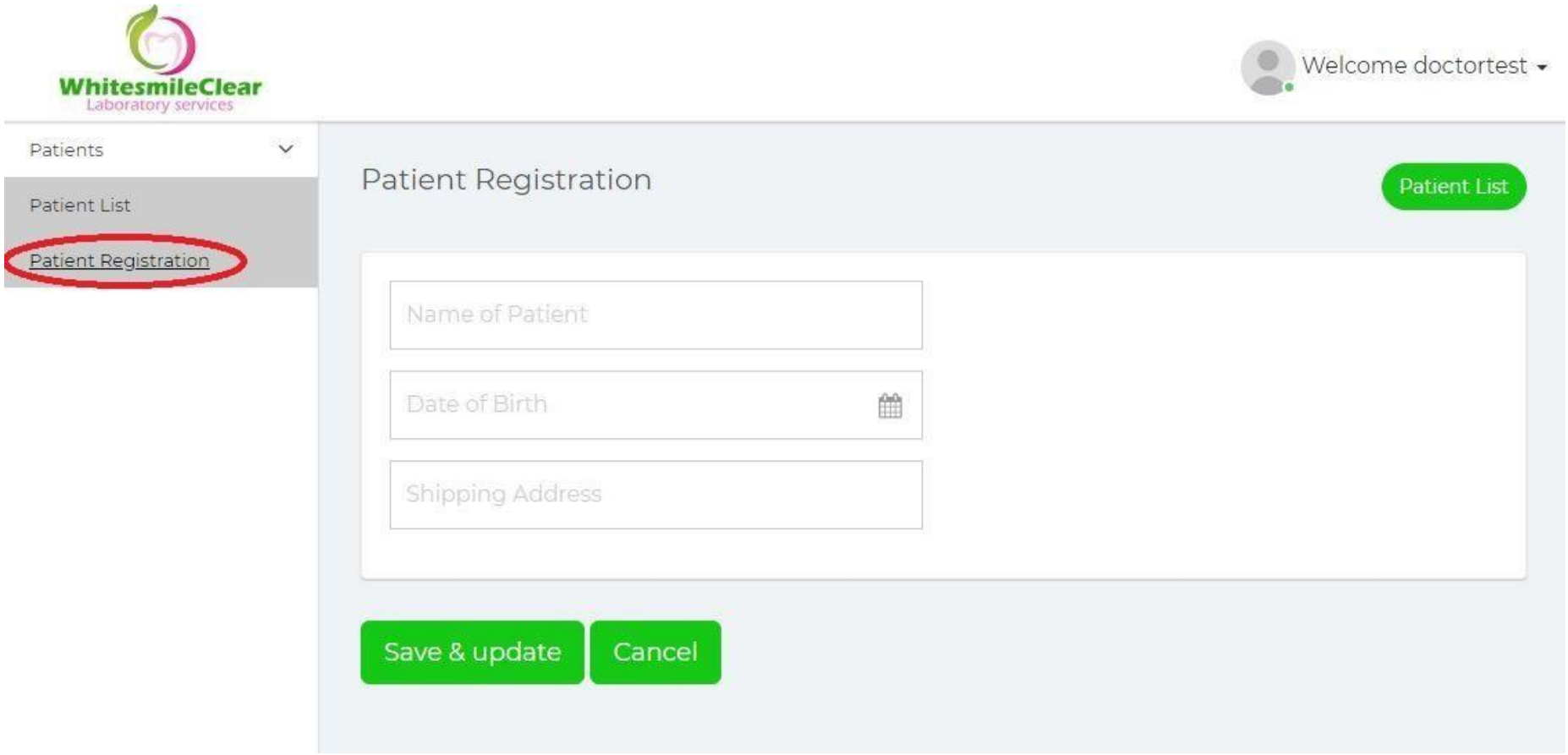
5. A new patient needs to be registered



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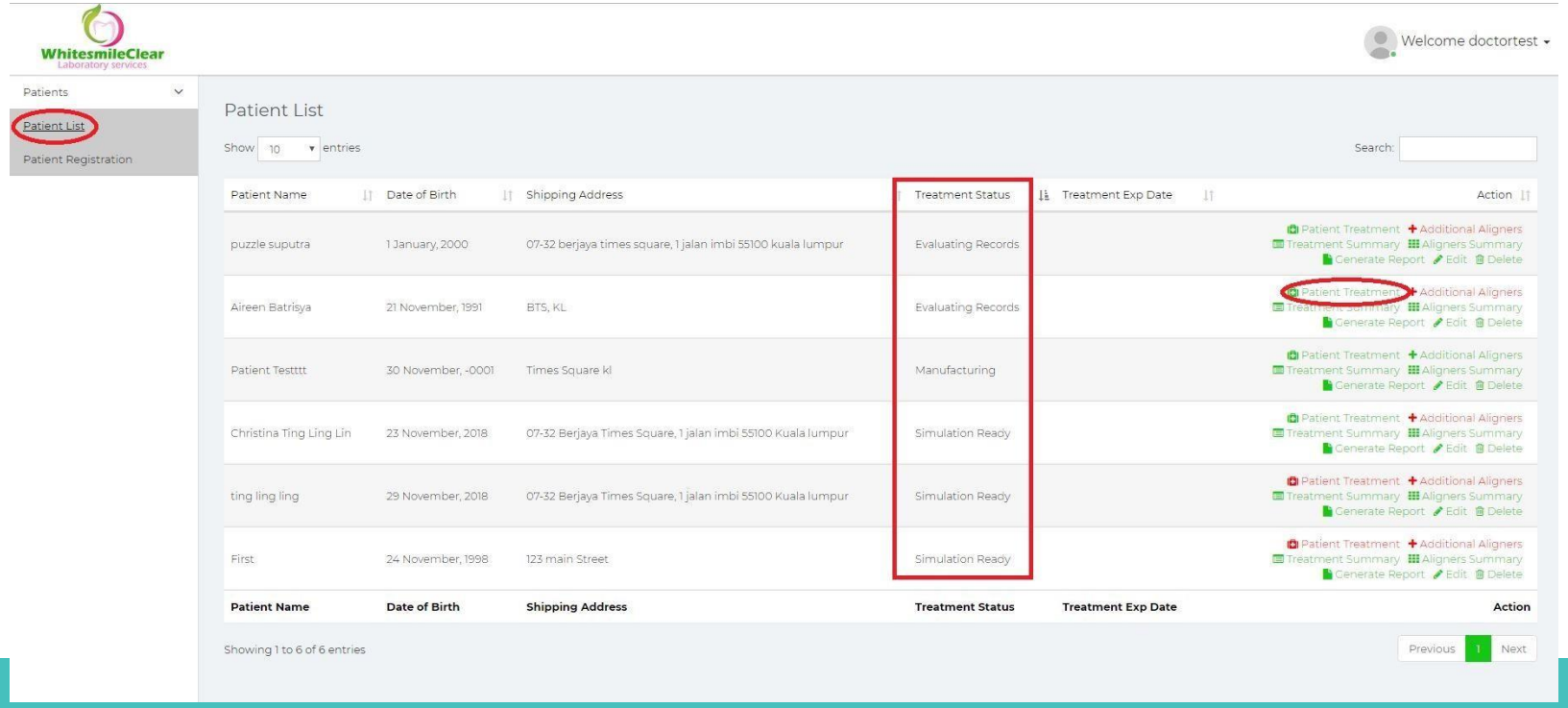
6. “Patient List” is to view all patient’s name.
7. “Patient Treatment” is to upload patient’s record and prescription
8. “Treatment Status” will be update for every stages from evaluating records to shipment.



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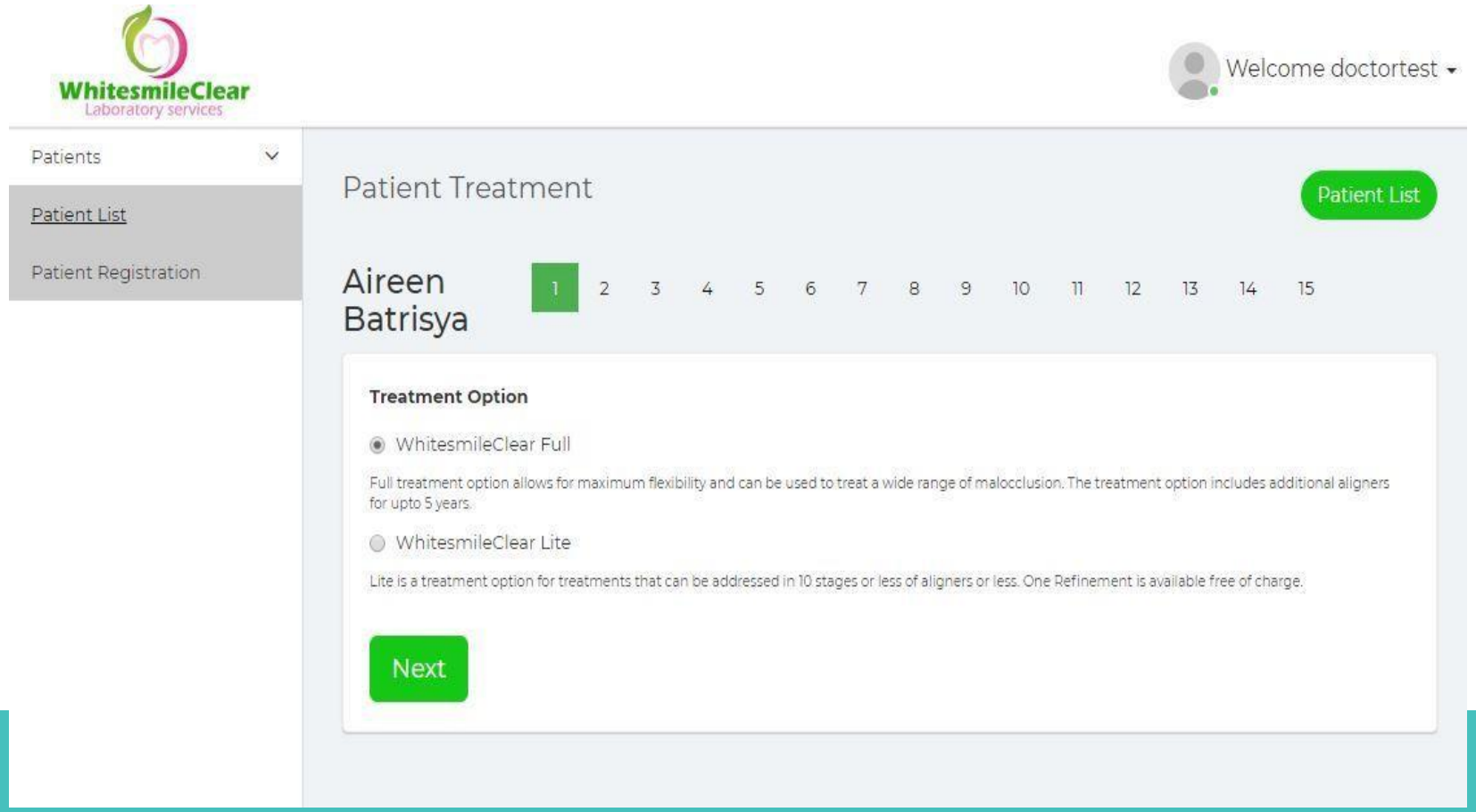
Treatment Option

- WhitesmileClear Full / WhitesmileClear Lite



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Arch To Treat

- For a single arch selection, simulated movements will not be provided for the opposing arch by default unless a request is made in special instructions within the lab prescription.

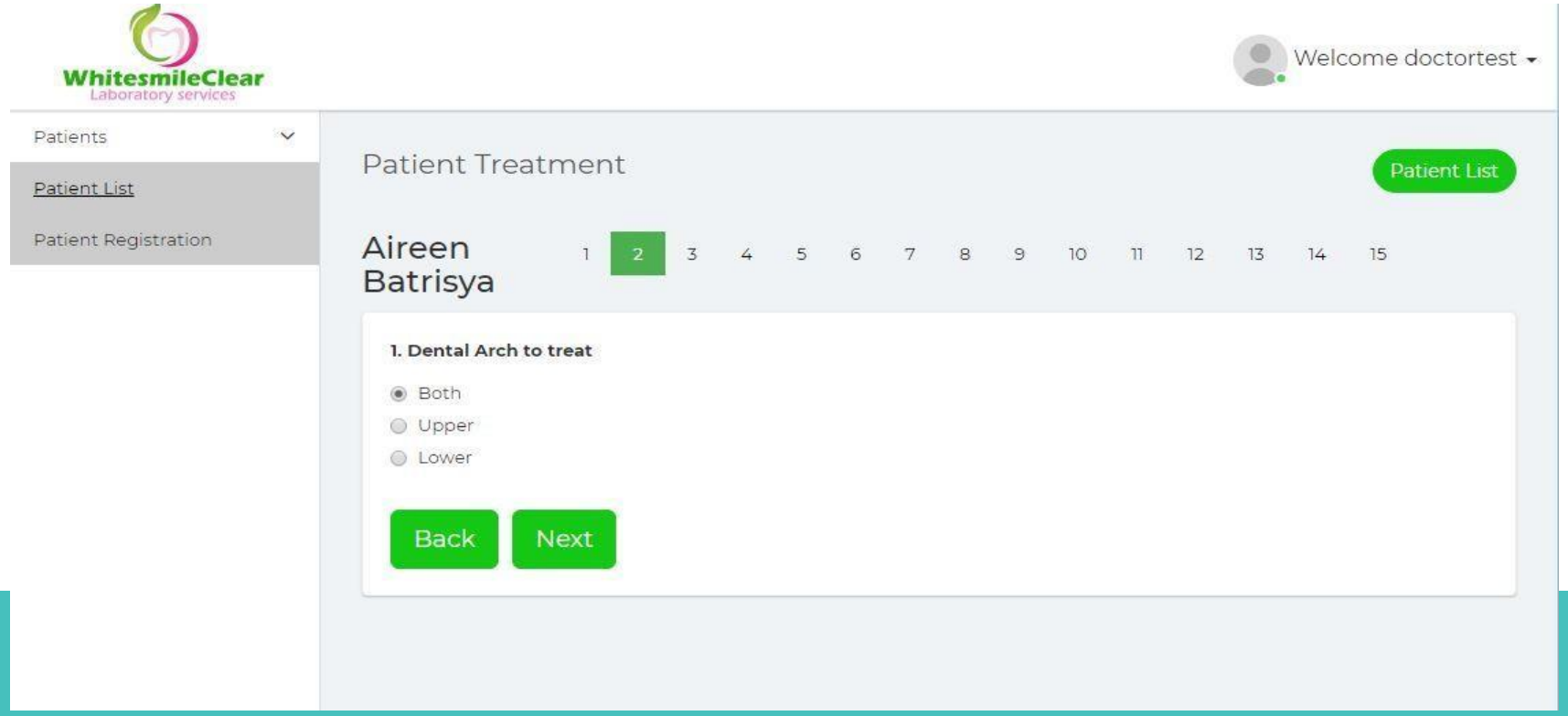

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Photo upload

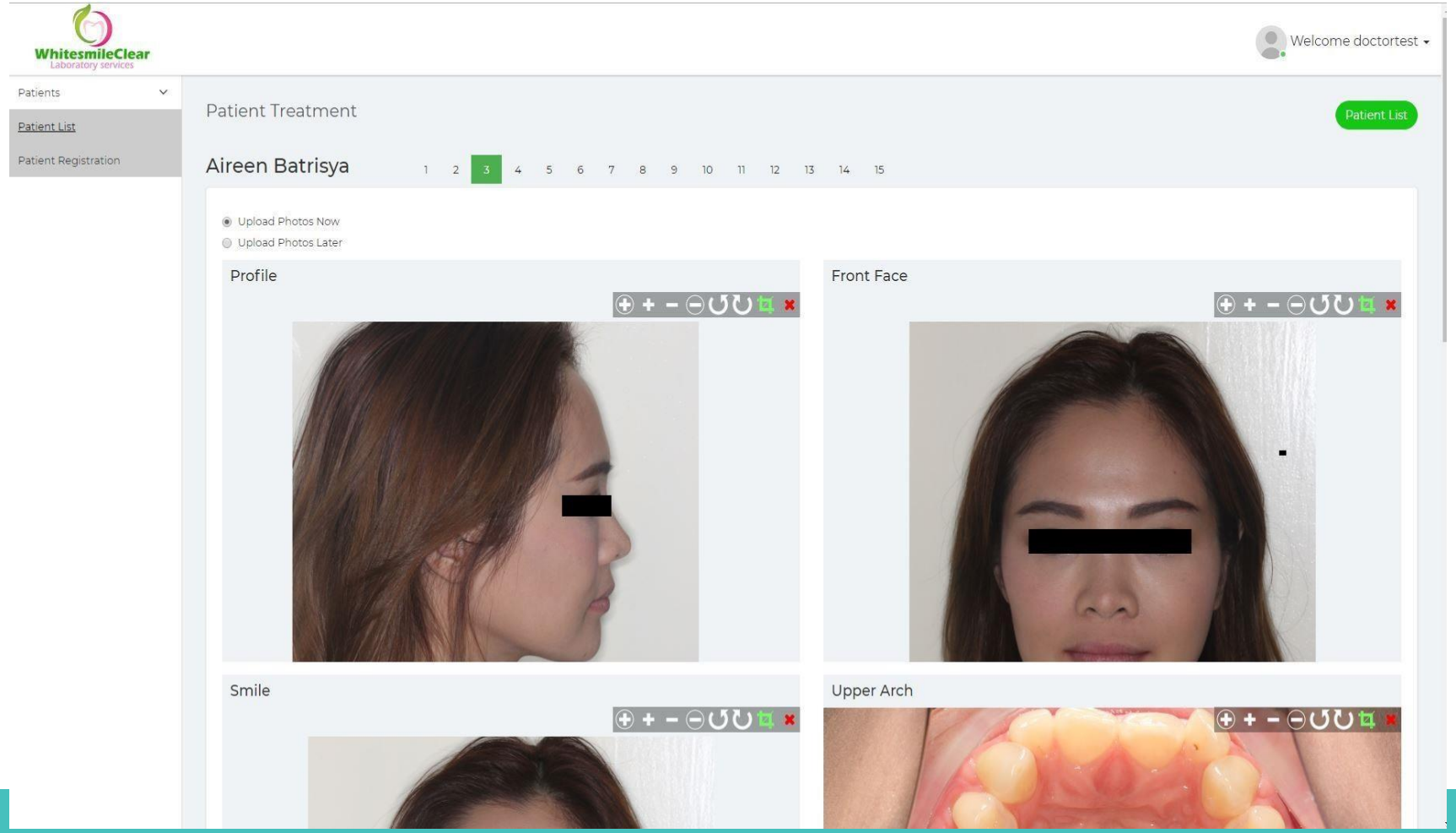

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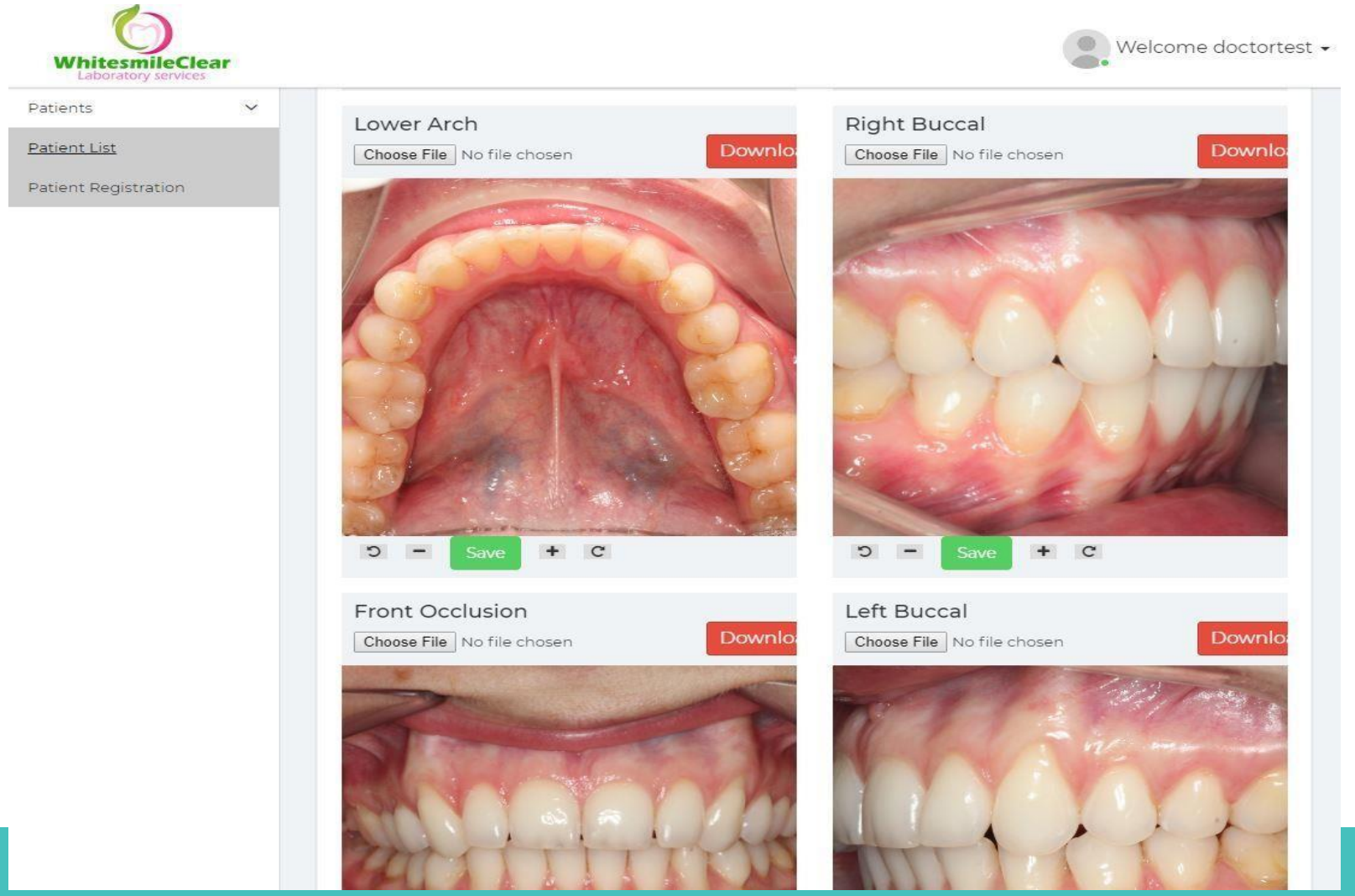
Photo upload



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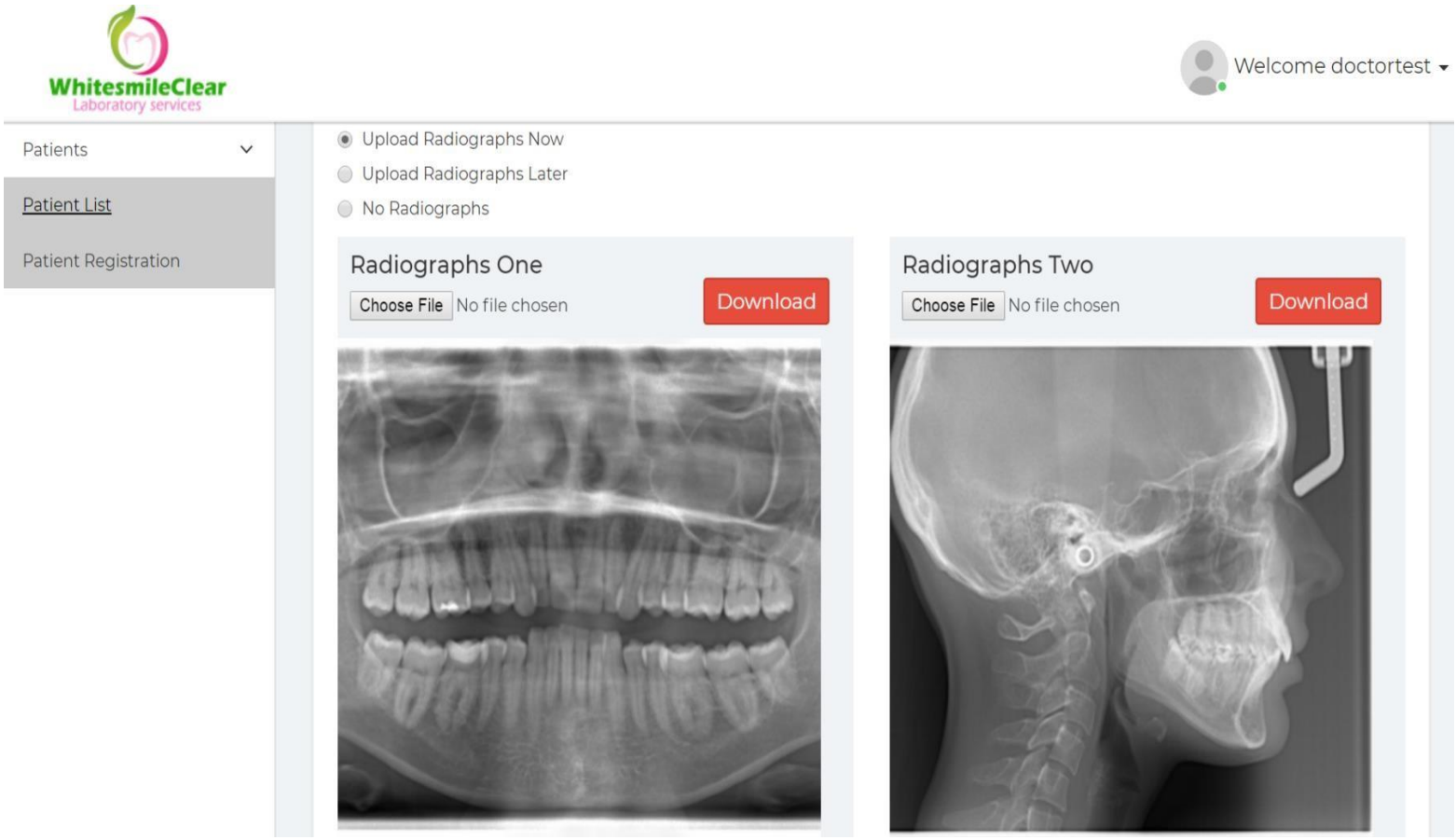
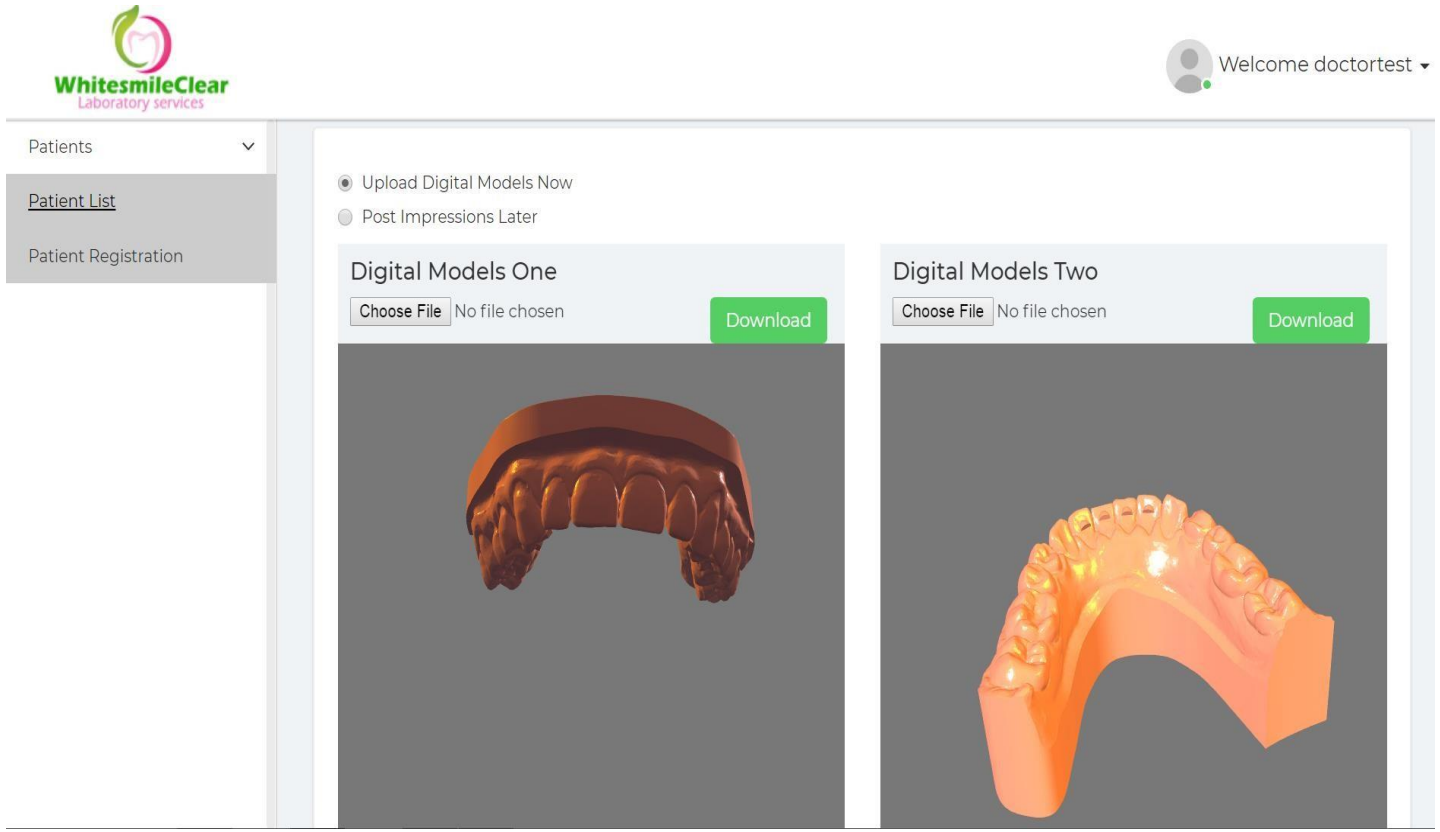
Radiographs Upload (Opg/ Ceph)



- Radiographic records enable the technician to visualize root angulation and inclination and to plan overcorrections.
- Ultimately, it is the CLINICIAN that decides where the roots will sit.
- If you do not have a digital x ray machine, please submit a clear photograph of your x rays

Upload Scan Model/ Stl File OR Send PVS Impression



- If you utilize 3 shape or medit scanners, please call our customer service agent who will provide a direct link to our system

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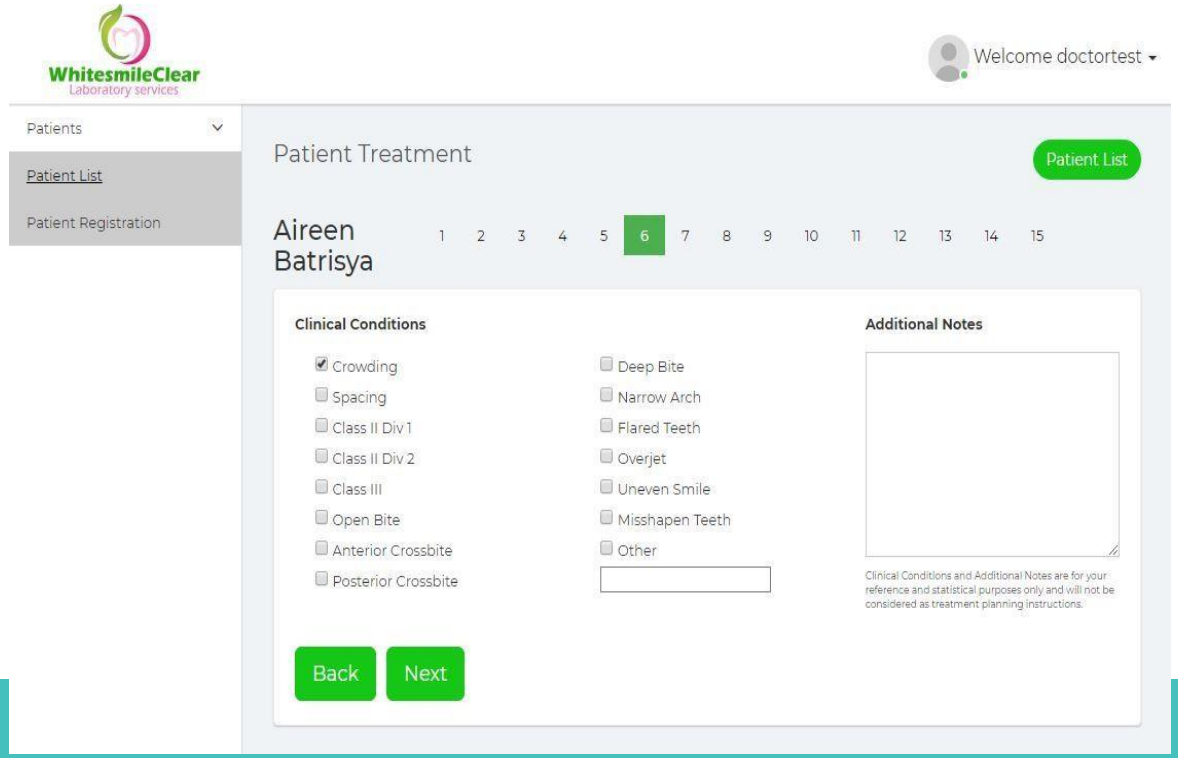
General description of the malocclusion

- Insert Problem list
- Malocclusion classification and descriptions



- Please fill up all the clinical details of the patient's malocclusion. You may choose multiple items. Should there be any additional information, please state it in the "Additional Notes" column

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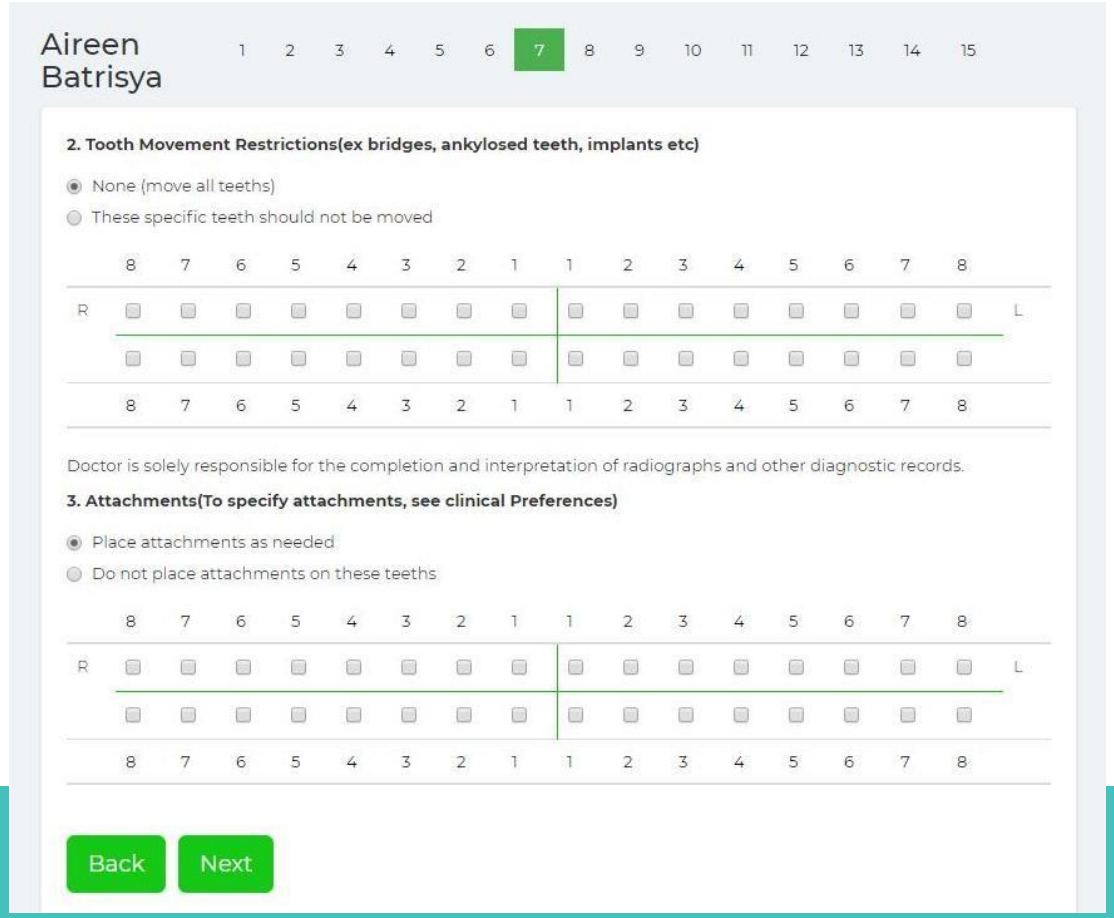
General description of the malocclusion

- Skeletal problems – Vertical, A-P Transverse
- Malocclusion – crowding, incisor relationship and buccal segment relationships
- Above is compulsory in order to allow the technician to start planning cases

Static Specifications

- Highlights the presence of implant crowns



- Please select any teeth which are not to be moved in the simulation
- Please select any teeth which you do not wish to have attachments on. Note that this may compromise treatment outcomes.

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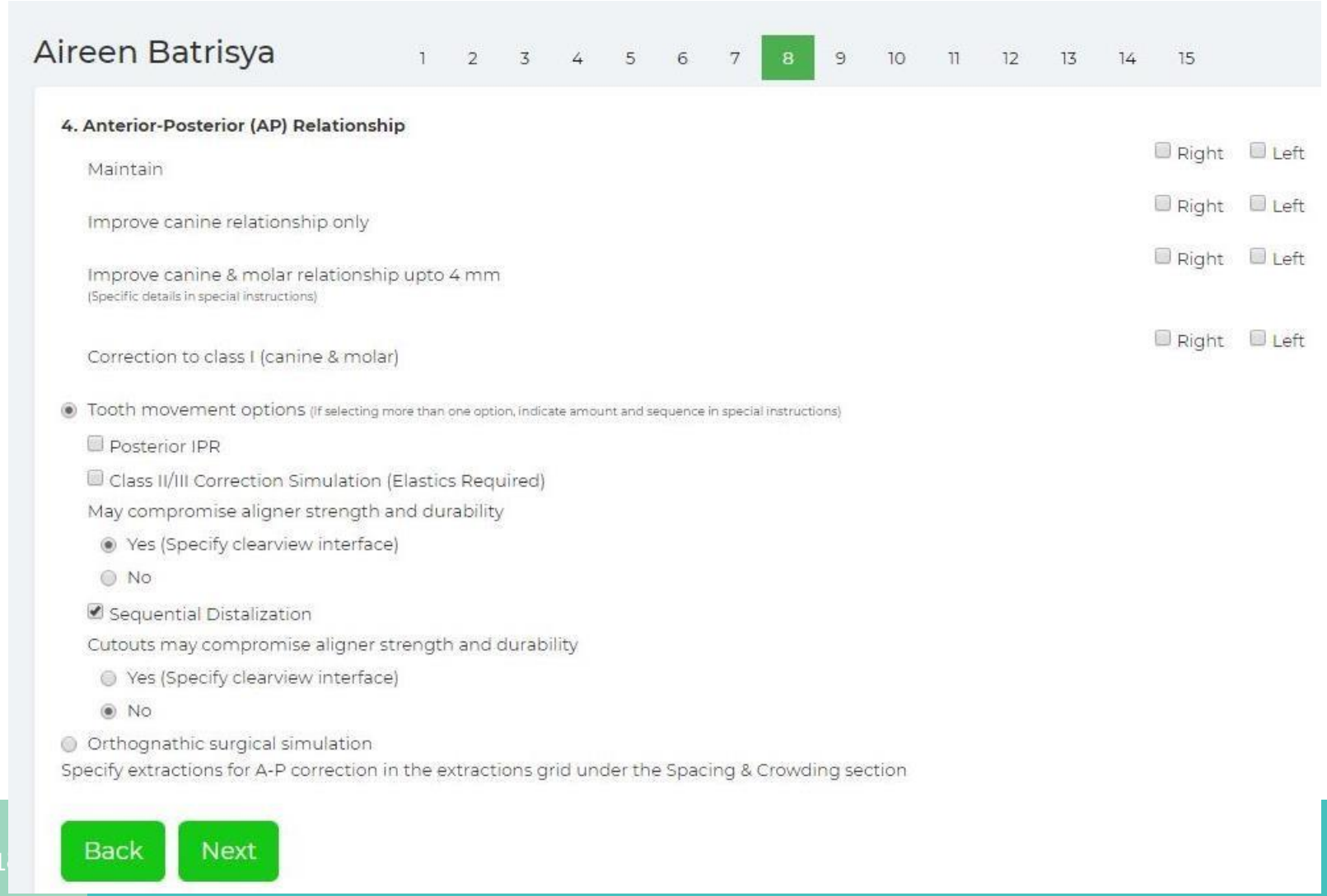
Static Specifications



- Choose either to improve the molar or canine relationship. If you wish to correct both to class I, please select this option.
- Please choose how you wish to correct the molar and / or canine relationship to class I. If you are using microimplant or skeletal anchorage, please state it under the “special instructions” section.

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Static Specifications

- Please choose a method of overjet (or reverse overjet) correction in class I, class II and class III cases

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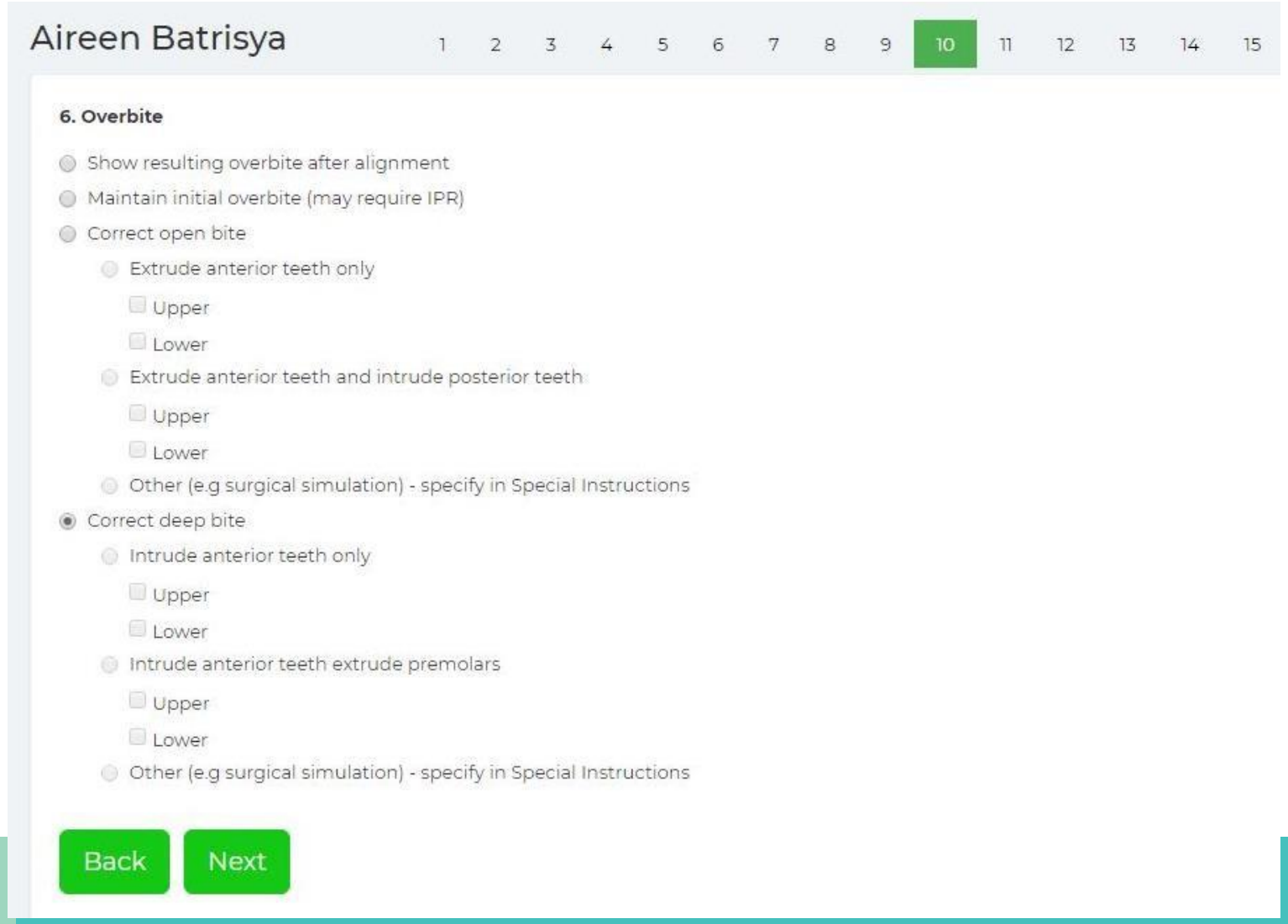
Static Specifications



- Please choose a method of overbite correction. If you are unsure of which method to use, please contact our clinical customer support team for advice.

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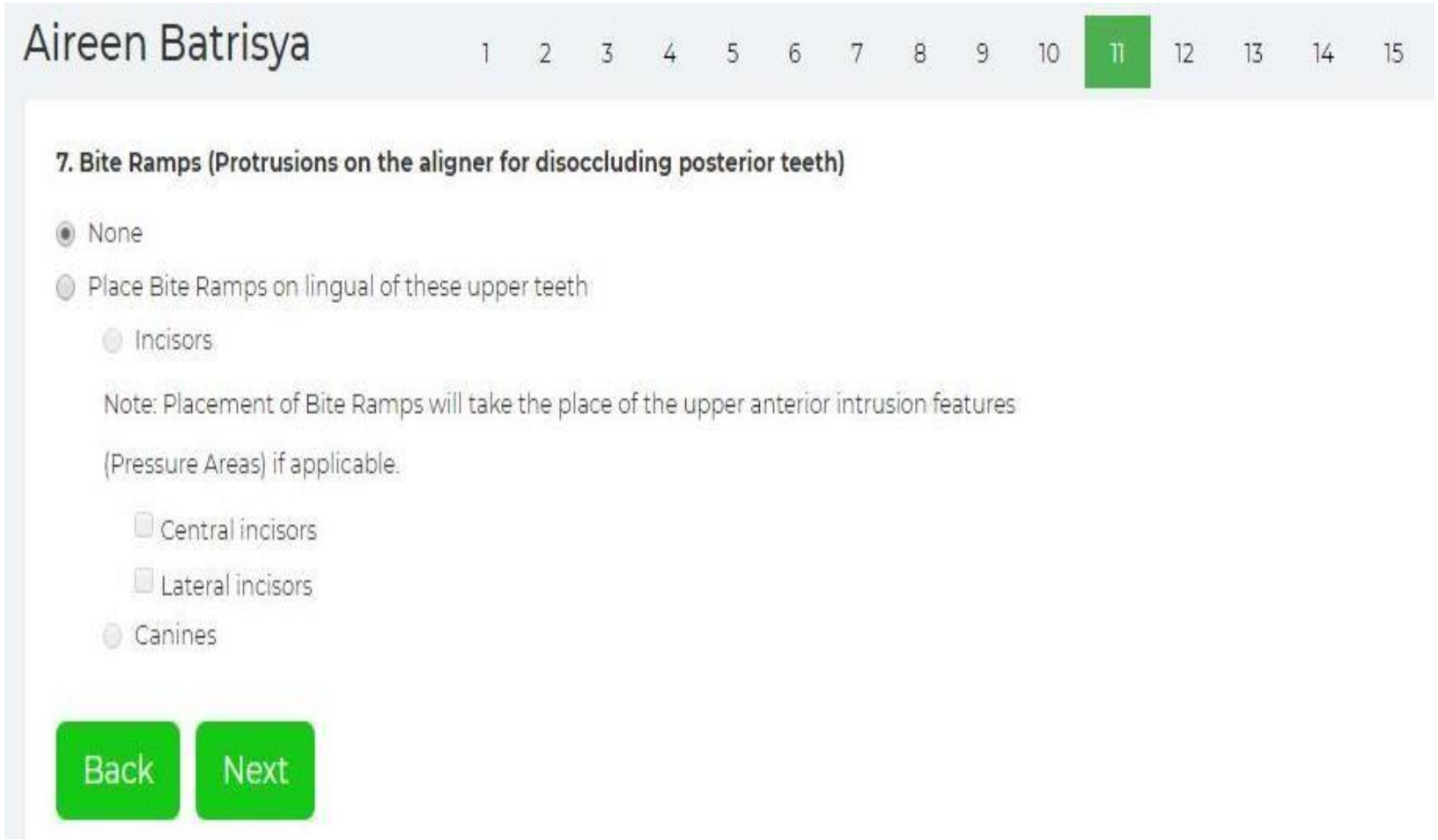
Static Specifications



- For anterior crossbites, the posterior teeth need to be discluded. Please do so under the “special instructions” section
- For Posterior crossbites, or for deep bite resolution, the anterior teeth need to be discluded. Please select: incisors/ canines

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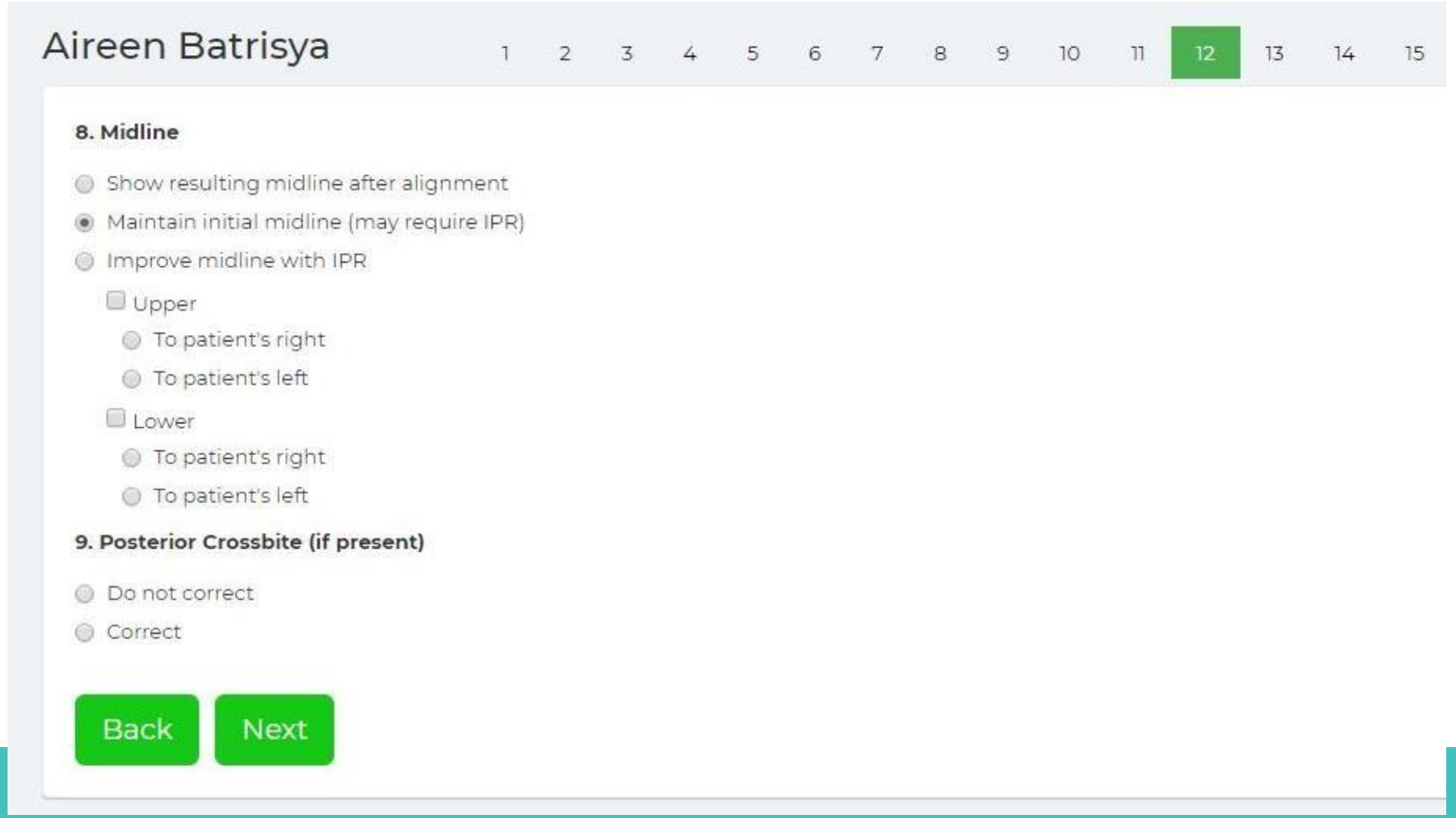
Static Specifications



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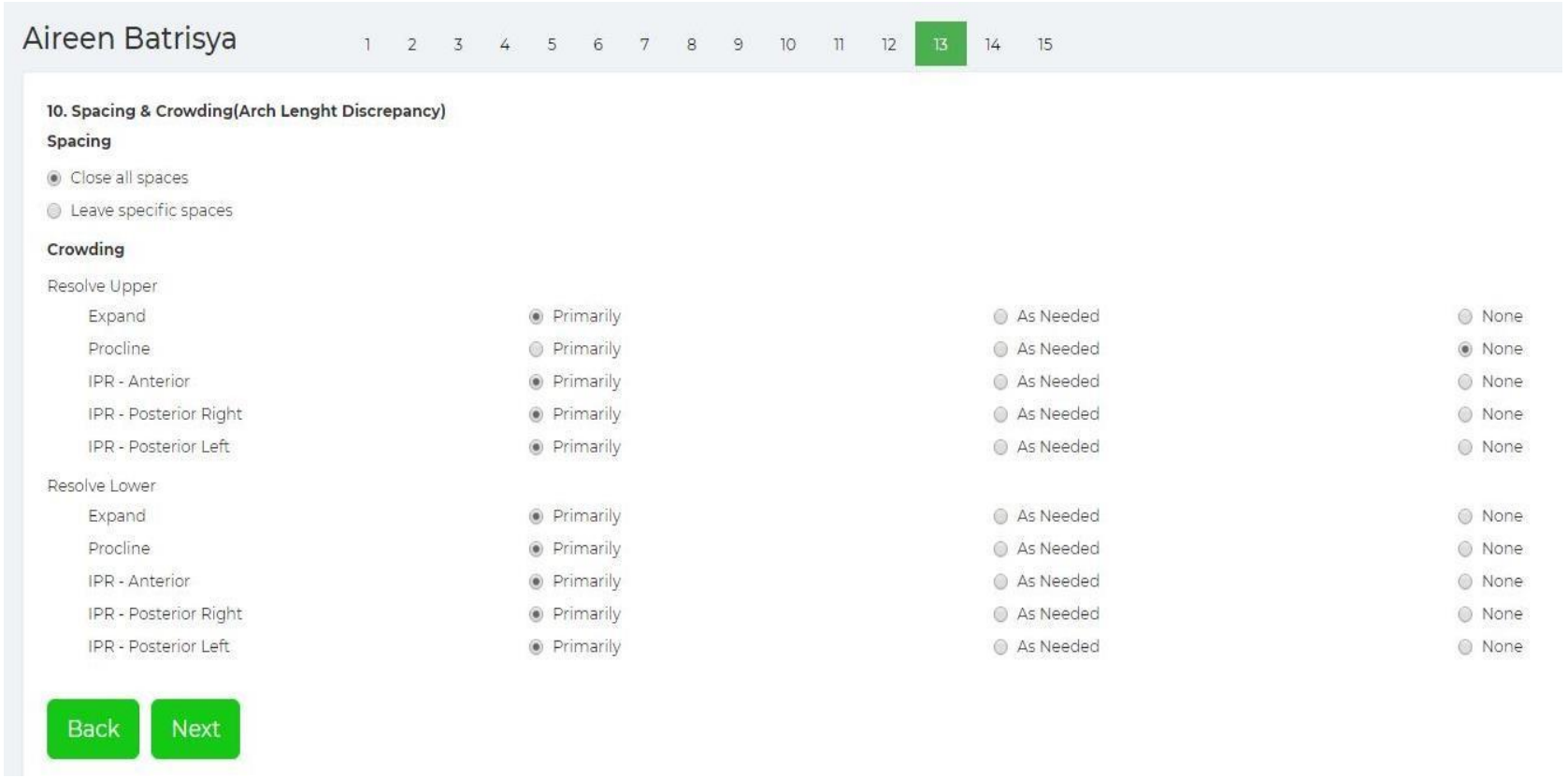
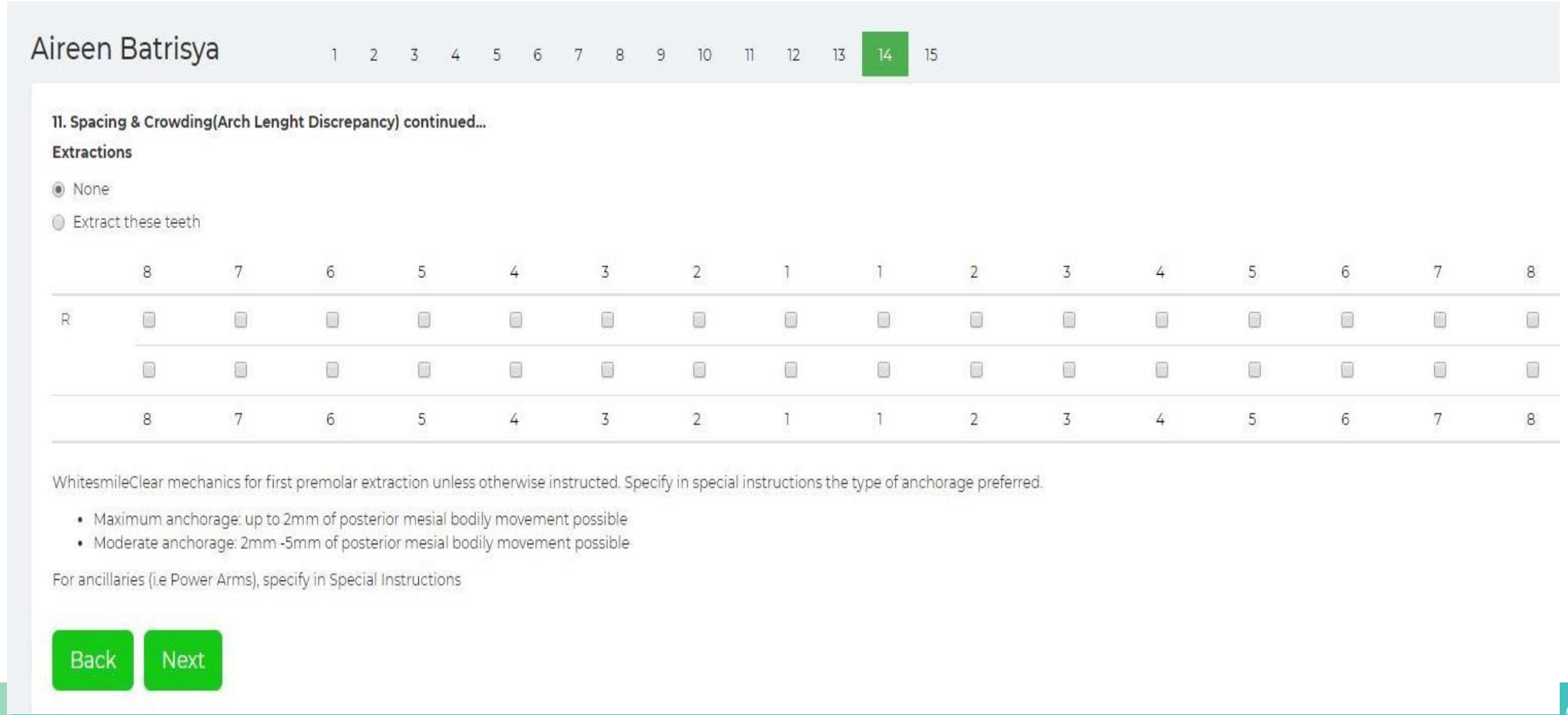
Static Specifications



- This section is for resolving size discrepancies and crowding. For extractions, please refer to the appropriate section

Static Specifications



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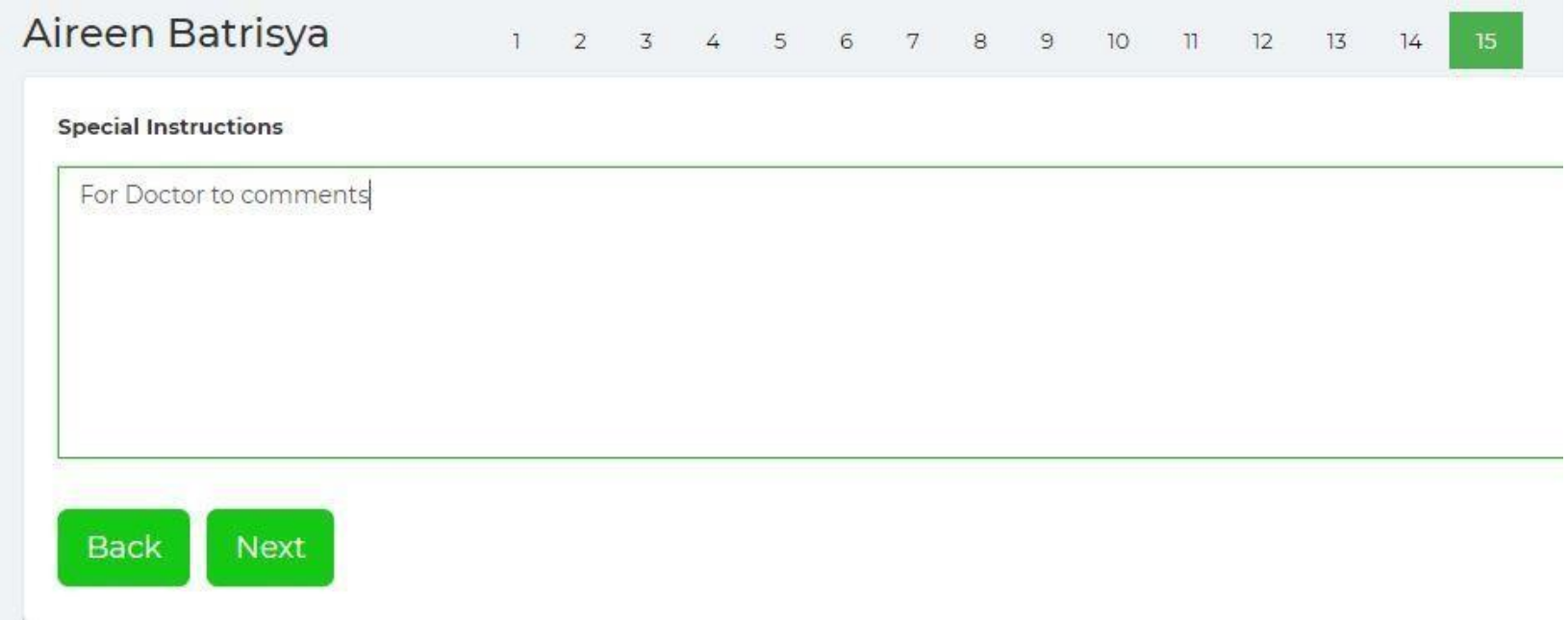
Static Specifications



- As stated earlier, if the item for prescription is not stated in the lab sheet, please write it here

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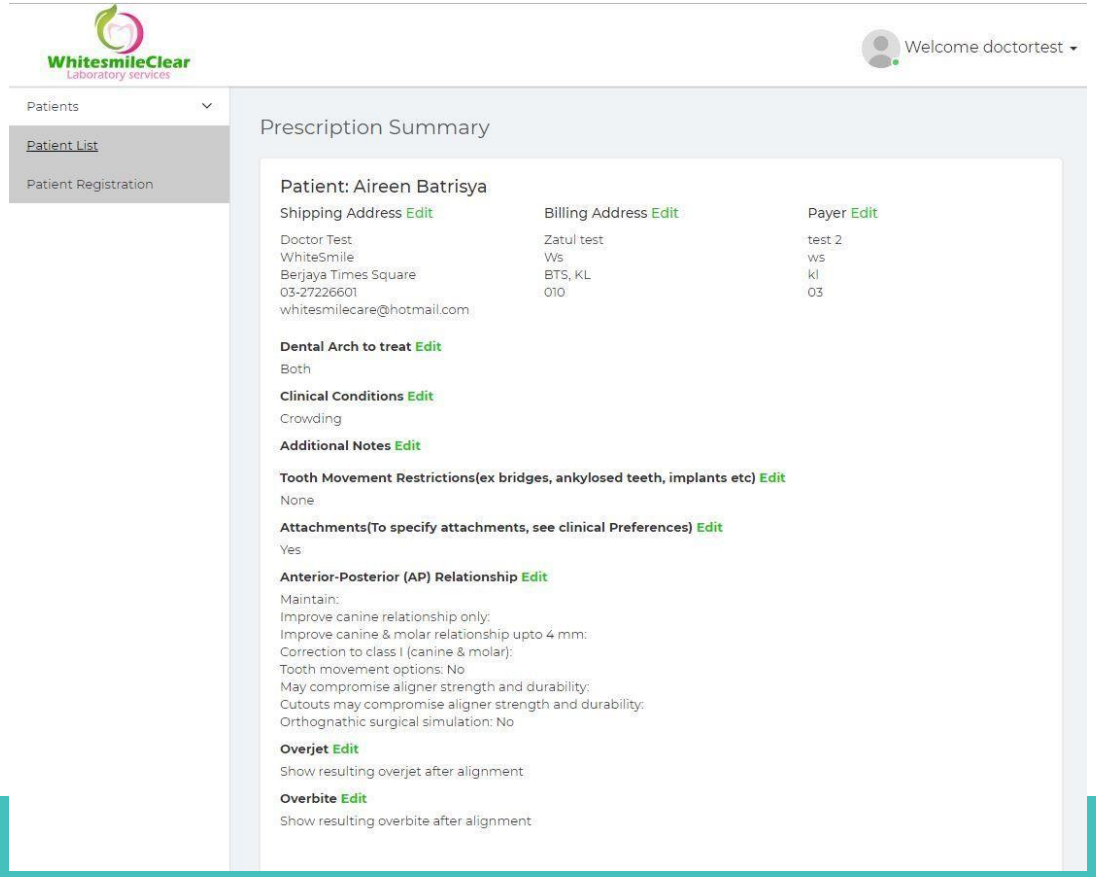
Prescription Summary

- Please keep a copy in the patients file for your records



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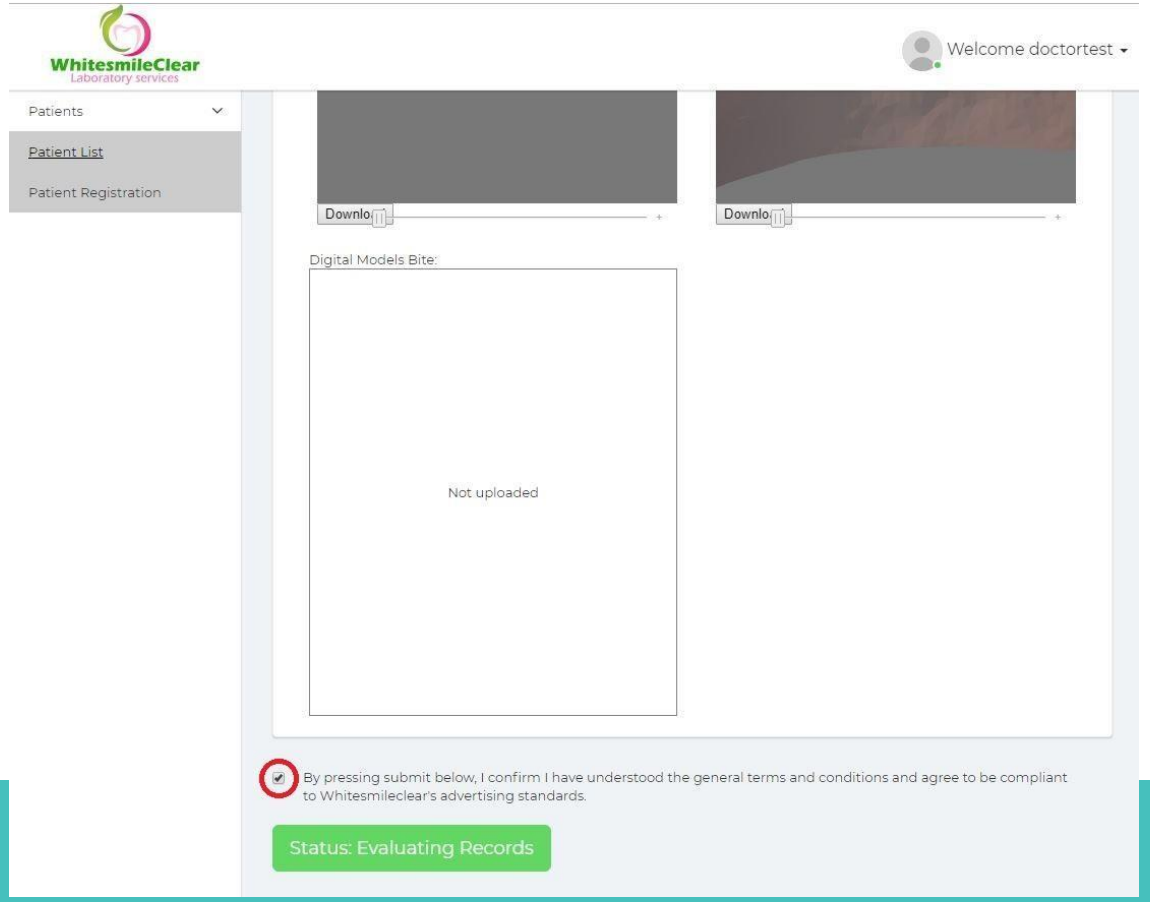
Submit Your Prescription

- Tick submit box and your record will be sent to our system.



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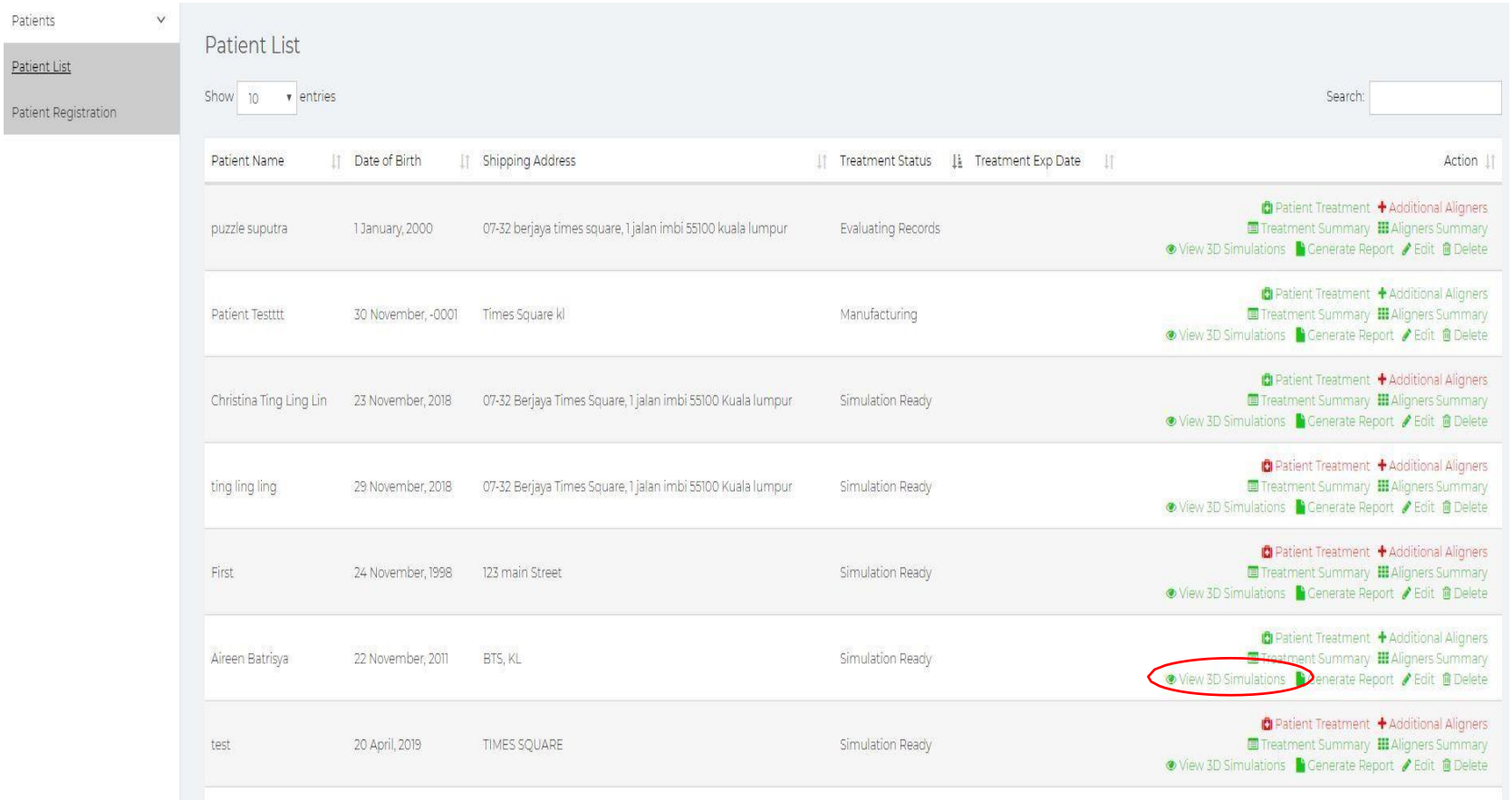
Checking 3D Simulation



- Once the 3D simulation is uploaded by technician, Doctor can check and view the 3D by clicking “View 3D Simulation”

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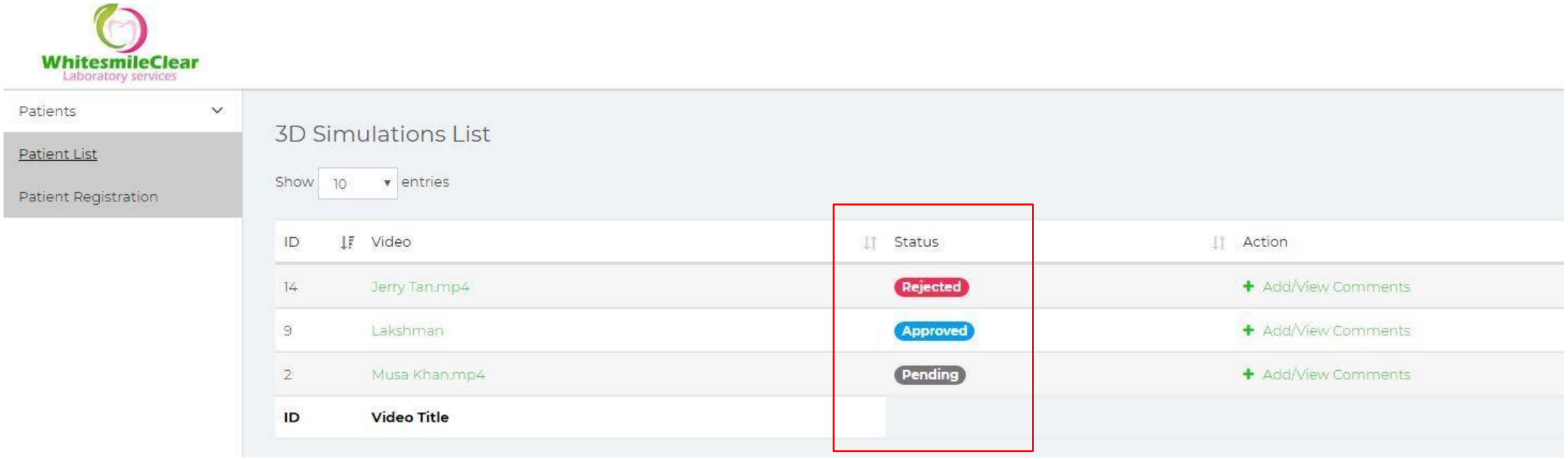
3D Simulation Status

- Doctor are able to see the 3D simulation status and add/view the comments from technician.



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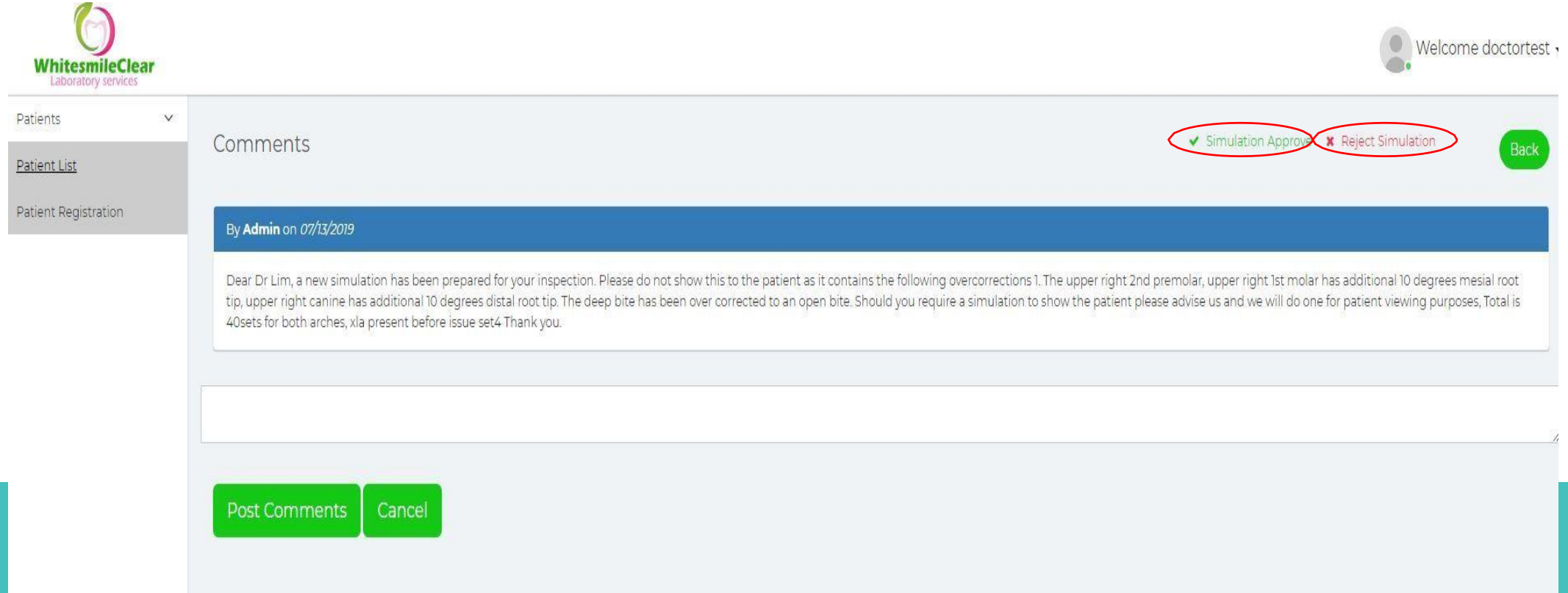
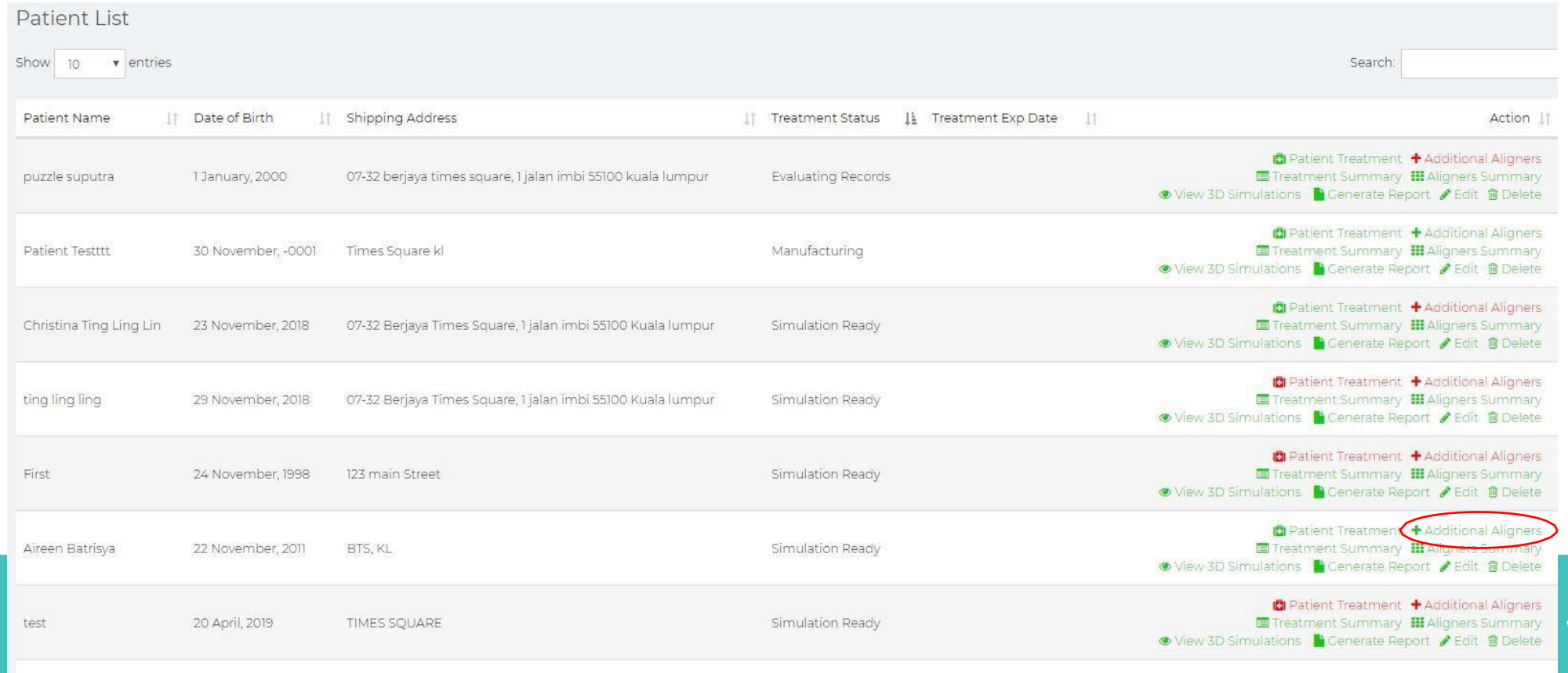
3D Simulation Comments

- Doctor are able to post comments regarding 3D simulation review. Then, you can either approve or reject the 3D simulation.



Refinements/Additional Aligners

- Click additional aligners if refinements needed for existing patient.



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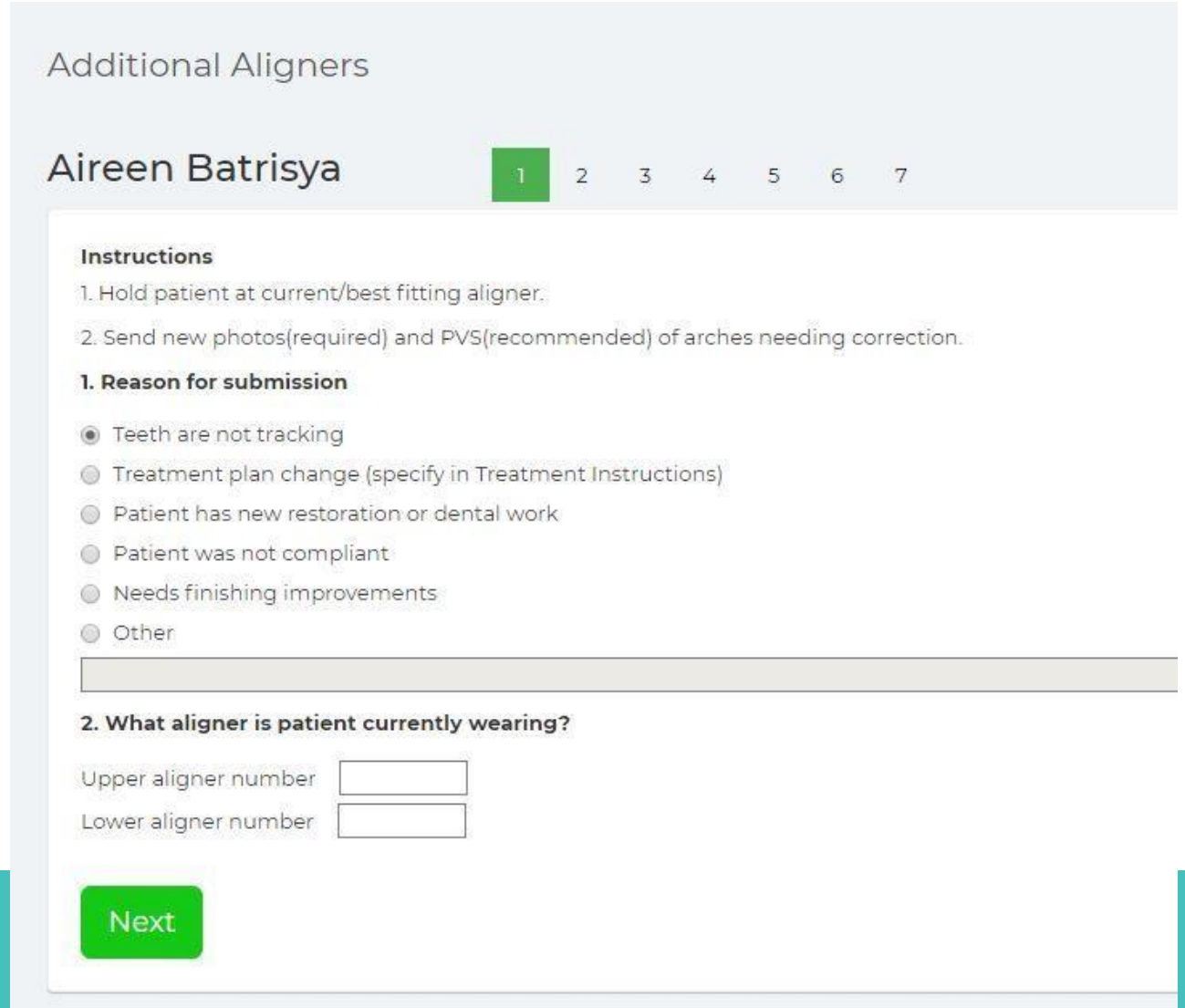
Refinements/Additional Aligners



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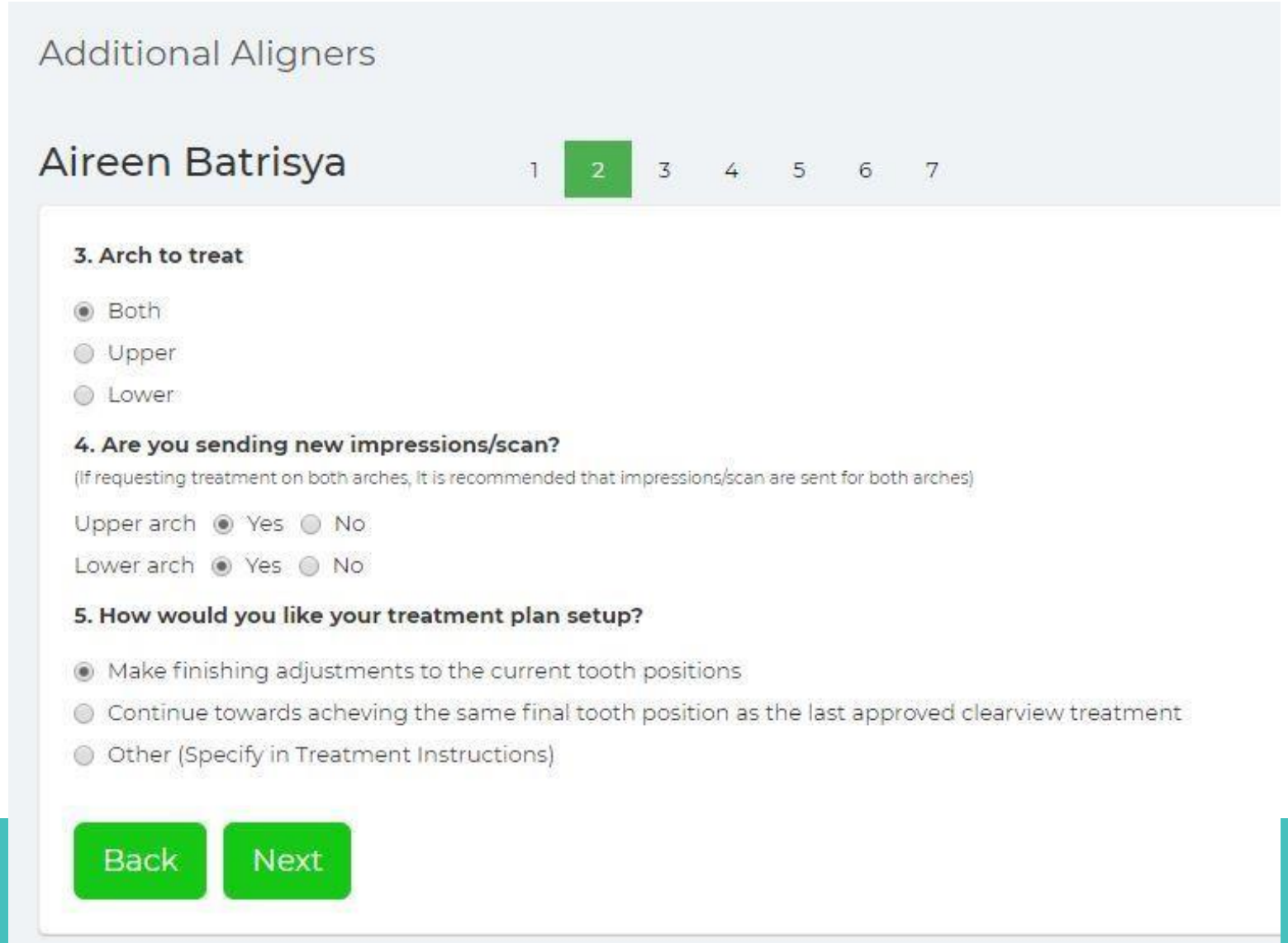
Refinements/Additional Aligners



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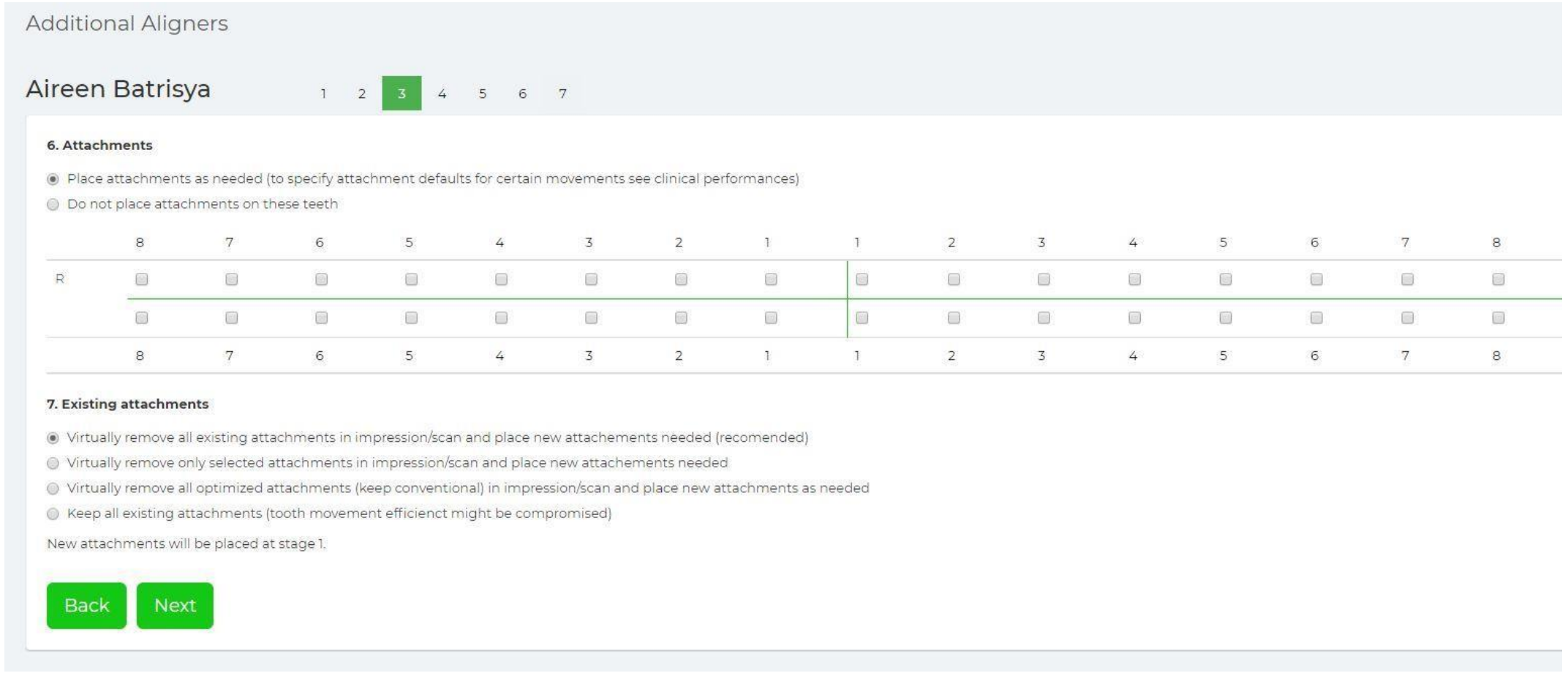
Refinements/Additional Aligners



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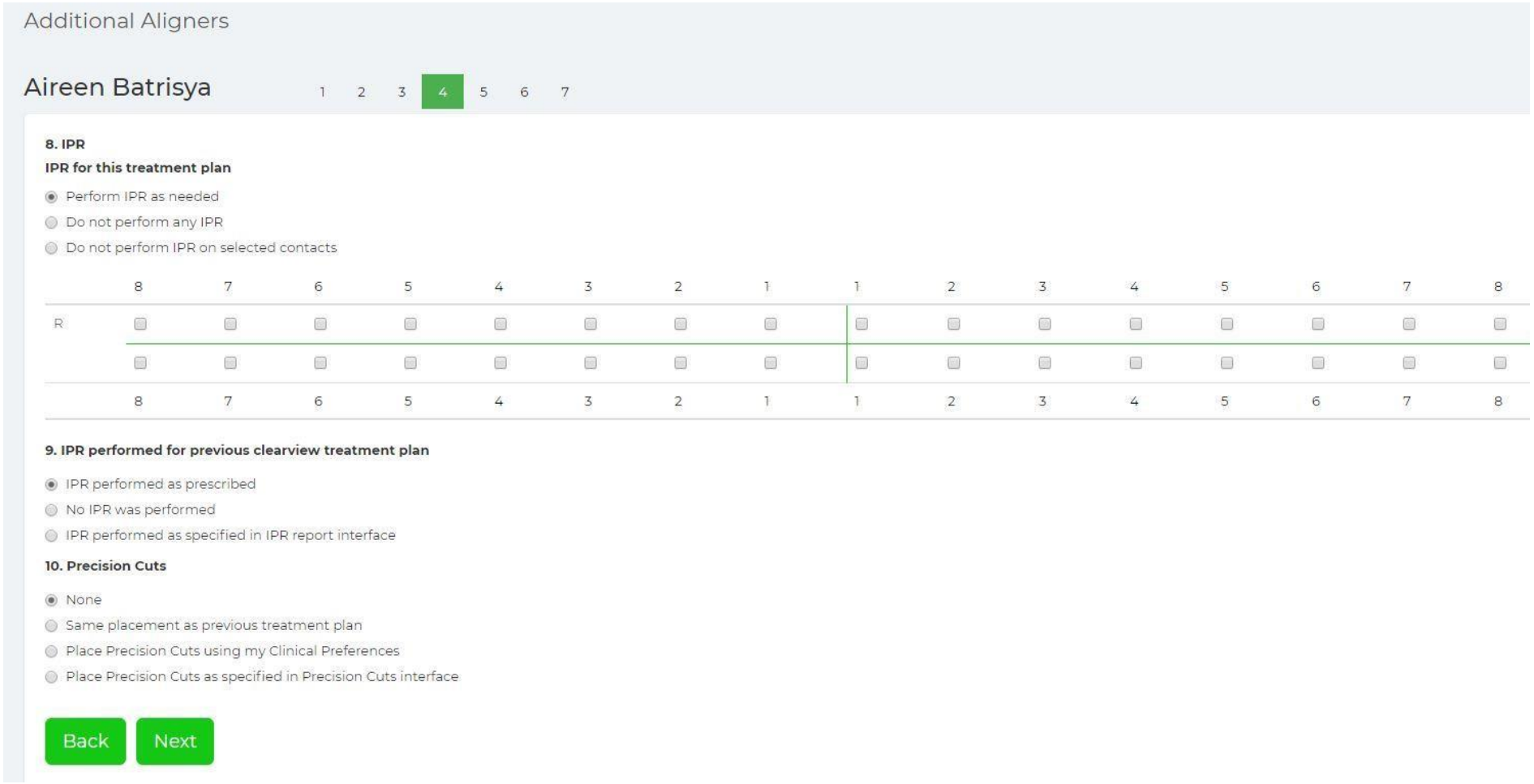
Refinements/Additional Aligners



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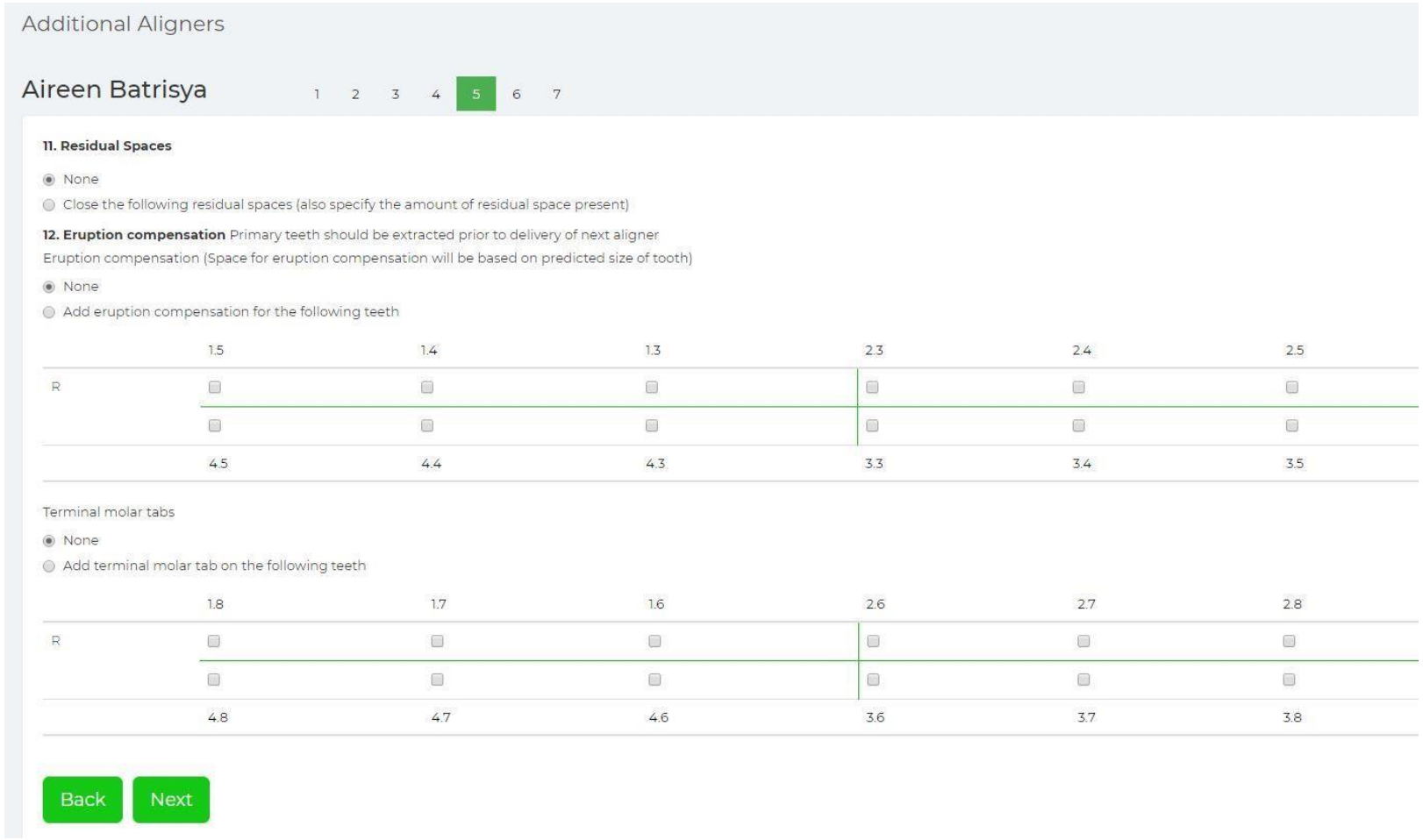
Refinements/Additional Aligners



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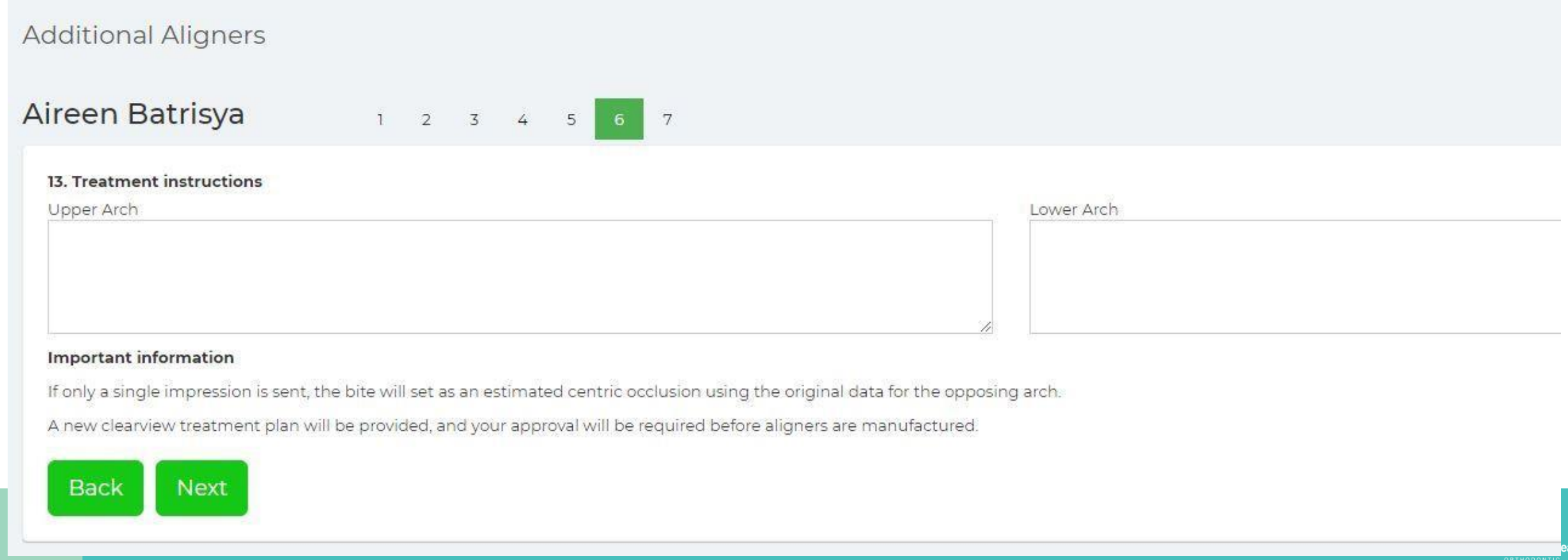
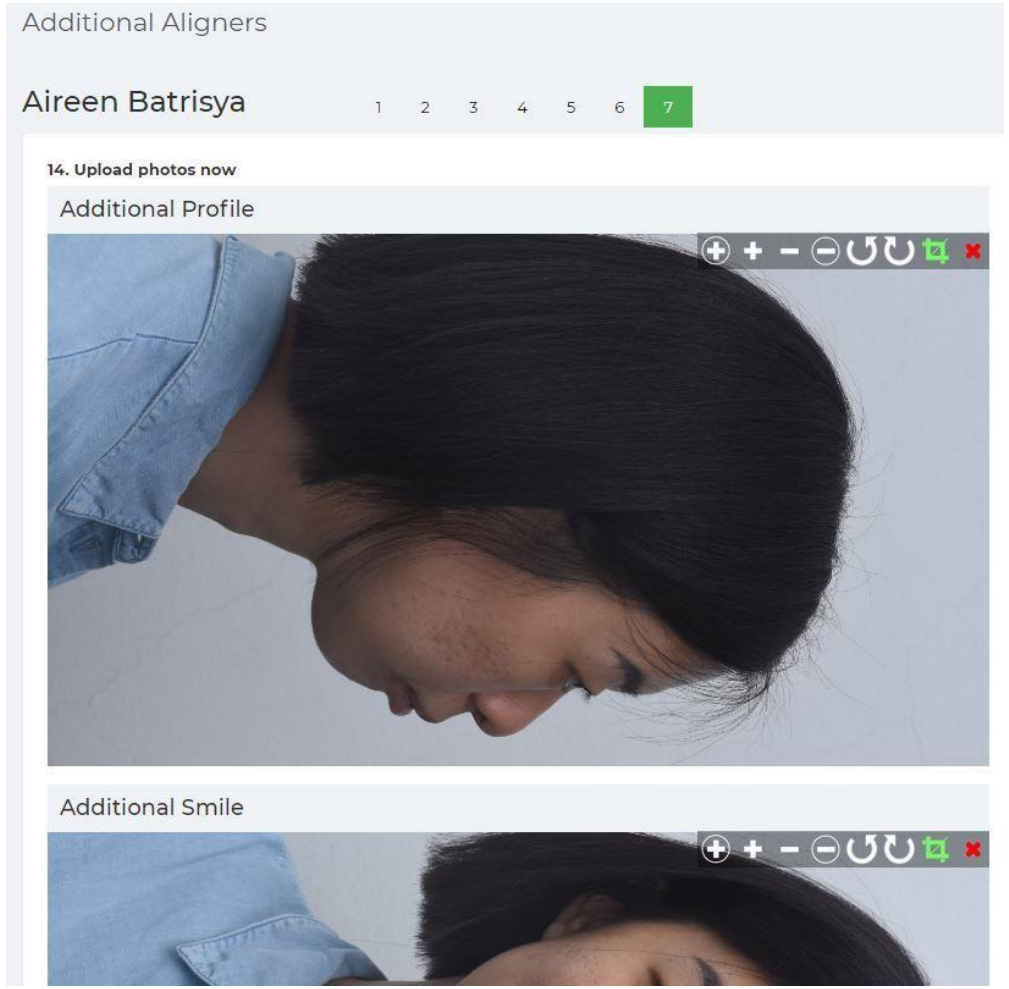
Refinements/Additional Aligners

- Please comments on the treatments instructions for each arch.



Refinements/Additional Aligners



- It is very crucial to upload Latest record (Photos) for technician reference.
- In mean time, please issue retainer to patient before receiving refinement aligners.

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Submit Refinements Case

- Tick submit box and your record will be sent to our database

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QUESTION? CONTACT US

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